

## BOARD MEETING

Tuesday, March 19, 2023 Martha Brissette Conference Room Washington Building Richmond, VA Video and Teleconference

Videoconference:

https://covaconf.webex.c

om/covaconf/j.php?MTI

<u>D=m0988ec1c5dbc0ca2a</u>

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Meeting password: pBQTKRkf242 <u>Teleconference:</u> 1-517-466-2023 US Toll 1-866-692-4530 US Toll-Free Access Code: 2428 078 4638

## 1:00 P.M.

SBE Board Working Papers



## **STATE BOARD OF ELECTIONS** AGENDA

DATE: Tuesday, March 19, 2024 LOCATION: 1100 Bank St. Washington Bldg – Room B-27 Richmond, VA 23219 **TELECONFERENCE:** +1-517-466-2023 US Toll +1-866-692-4530 US Toll Free Access code: 2428 783 4194 VIDEO CONFERENCE: https://covaconf.webex.com/covaconf/j.php?MTID=m0 988ec1c5dbc0ca2a2a2875f96dd0f7b Password: pBQTKRkf242 TIME: 1:00 P.M.

#### I. **CALL TO ORDER**

#### **II. APPROVAL OF MINUTES** A. January 17, 2024

- B. March 5, 2024
- **III. PUBLIC COMMENT**
- **IV. COMMISSIONER'S REPORT**

John O'Bannon. Chairman

Georgia Alvis-Long, Secretary

Susan Beals Commissioner

#### V. CERTIFICATION OF MARCH 5, 2024 PRESIDENTIAL Matt Abell **PRIMARIES**

Elections Services

**VI. SPLIT PRECINCT** 

**A. Bedford County B.** Chesterfield County **C. Hanover County** 

Claire Scott ELECT Policy Analyst

#### VII. STAND BY YOUR AD

- A. Citizens for Local Government
- B. Friends of Nick Ignacio 2023 CC-23-00009
- C. Cooper for Clerk CC-23-01440
- D. Denice Tynes for School Board CC-23-01881
- E. Friends of Candidate Holden CC-23-00301
- F. Amber Mabie for School Board, Shenandoah District-CC-23-02371
- G. Brian Walker for Commissioner- CC-22-00705
- H. Chris Torre Election CC-23-02399
- I. Douglas Whitelock for Board of Supervisor CC-23-02334
- J. Friends of Jim Hopkins CC-23-00528
- K. Friends of Matt Strickland CC-21-01101
- L. Gagnon for Town Council CC-23-00847
- M. Graham Montrose for Henrico CC-23-00672
- N. Lindsay Rich for MCPS School Board District E-CC-23-01278
- O. Philip Buttery for School Board CC-21-00056
- P. Sabio 4 Fairfax CC-23-00548
- Q. VoteSandySchoolBoard CC-23-00636
- R. Woodward for Supervisor CC-23-01533
- S. Yesenia for School Board CC-23-02153

#### VIII. CAMPAIGN FINANCE REGULATIONS FOR PRINT MEDIA ADVERTISEMENTS

Ashley Coles ELECT Policy Analyst

#### **IX. CLOSED SESSION**

#### X. ADJOURNMENT

**NOTE:** <u>https://townhall.virginia.gov/L/ViewMeeting.cfm?MeetingID=37230</u>

#### Re. Entrance to the Washington Building

All members of the public will be required to show his/her driver's license, passport or other government issued ID to enter the Washington Building.

#### Re. public comment

Public comment will first be heard from those persons participating in person as per the sign-up list. Next, we will hear from the persons who requested to speak via chat on the WebEx. Last, we will hear from persons who provided their name and phone number to FOIA@elections.virginia.gov.

#### Re. limitation on individual participation in public comment

Due to the large number of persons who may wish to speak, we encourage you to be as brief as possible, with a maximum of <u>**THREE**</u> minutes per person. We also ask that you be prepared to approach the podium or unmute yourself if you hear your name announced as the next participant.

#### Re. individual requests for additional information

Citizens seeking additional information related to matters on this agenda may submit questions to <u>info@elections.virginia.gov</u>

#### **Re. How to Participate in Public Comment**

If you are a member of the public and wish to participate, you must sign up in order to be recognized to speak. Please note the following:

If you are attending in person, please ensure your name is on the sign-up list at the front door.

If you are participating virtually using WebEx, sign up using the chat feature, located on the bottom right part of the WebEx application, to add your participant name.

If you are participating virtually using a phone and cannot access WebEx's chat feature, please send an email with your name and your phone number to <u>FOIA@elections.virginia.gov</u>. You will need to provide your first and last name and the phone number you've used to call in.



BOARD WORKING PAPERS

1	The State Board of Elections ("the Board") meeting was held on Wednesday,	
2	January 17, 2024 in the Martha Brissette Conference Room of the Washington	
3	Building in Richmond, Virginia. The meeting also offered public participation	
4	through electronic communication so the remote public could view and hear the	
5	meeting. In attendance: John O'Bannon, Chairman; Rosalyn R. Dance, Vice Chair;	
6	Georgia Alvis-Long, Secretary; Delegate Donald Merricks, member; and Matthew	
7	Weinstein, member represented the State Board of Elections ("the Board"). Susan	
8	J. Beals, Commissioner, represented the Department of Elections ("ELECT"), and	
9	Travis Andrews and Dennis Polio represented the Office of the Attorney General	
10	("OAG"). Chairman O'Bannon called the meeting to order at 1:00 P.M.	
11	The first item of business was the Approval of the Minutes from the	
12	December 20, 2023 Board Meeting, presented by Secretary Alvis-Long. Vice Chair	
13	Dance moved that the Board approve the minutes from the December 20, 2023	
14	Board Meeting. Delegate Merricks seconded the motion and the motion passed	
15	unanimously. A roll call vote was taken:	
16	Chairman O'Bannon – Aye	
17	Vice Chair Dance – Aye	
18	Secretary Alvis-Long – Aye	

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19 Delegate Merricks – Aye

20 Mr. Weinstein – Aye

21	The next item of business was the Certification of January 9, 2024 Special
22	Elections presented by Paul G. Saunders, III, Elections Administration Supervisor.
23	This memo is in the Working Papers for the January 17, 2024 Meeting. Chairman
24	O'Bannon asked if there were any questions and entertained a motion. Delegate
25	Merricks stated after reviewing the Abstracts of Votes Cast in the January 9, 2024
26	Special Elections for Member of the House of Delegates 48th District and Senate of
27	Virginia 9th District I move that the Board certify the results as presented and
28	declare the winners. Vice Chair Dance seconded the motion and the motion passed
29	unanimously. A roll call vote was taken:
30	Chairman O'Bannon – Aye
31	Vice Chair Dance – Aye
32	Secretary Alvis-Long – Aye
33	Delegate Merricks – Aye
34	Mr. Weinstein – Aye

The Chairman opened the floor to public comment and there was no one who wished to speak.

37	The next item of business was the Commissioner's Report, presented by	
38	Commissioner Beals. Commissioner Beals expressed her appreciation to the	
39	General Registrar's who worked tirelessly to prepare for the January 9, 2024	
40	Special Elections. The Commissioner stated that Friday, January 19, 2024 is the	
41	start of early voting for the Presidential Primary Election. Voters will be asked if	
42	they would like a Democratic or Republican ballot and they will have to choose	
43	which primary they will vote in because they cannot vote in both. Commissioner	
44	Beals stated that ELECT needs Officers of Elections this year because presidential	
45	elections are very big elections. The Commissioner encourages persons to sign up	
46	to become Officers of Elections if they are available to help.	
47	Lastly, the Commissioner stated that ELECT is in legislative session and	
48	there are 109 election bills that ELECT Policy Team is reviewing and providing	
49	technical assistance when asked and addressing impacts.	
50	The next item of business was the Split Precinct Waiver for Fairfax County,	
51	presented by Claire Scott, ELECT Policy Analyst. This memo is in the Working	
52	Papers for the January 17, 2024 Meeting. Assistant County Attorney for Fairfax	
53	County, Mr. Martin Desjardins addressed the Board to say that the four precincts	
54	subject to dividing lines established by the Supreme Court in 2021 that left	

55 congressional splits/areas with precincts that represents the drawing of

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56	Congressional lines that if implemented would leave a precinct with no voters. He	
57	stated that because of the way $\S24.2-307$ only allows the waiver to stand for the	
58	year in which it was granted, the county must request the waiver each year.	
59	Delegate Merricks moved that the State Board of Elections approve the split	
60	precinct waiver for Fairfax County pursuant to §24.2-307. Mr. Weinstein	
61	seconded the motion and the motion passed unanimously. A roll call vote was	
62	taken:	
63	Chairman O'Bannon – Aye	
64	Vice Chair Dance – Aye	
65	Secretary Alvis-Long – Aye	
66	Delegate Merricks – Aye	
67	Mr. Weinstein – Aye	
68	The next item of business was the Voting System Certification, for Hart	
69	InterCivic-Voting System Certification-Verity Voting 2.7 presented by John	
70	Harrison, ELECT Chief Information Security Officer. This memo is in the Working	
71	Papers for the January 17, 2024 Meeting. Mr. Weinstein moved that the Board	
72	certify the use of Hart InterCivic Voting System - Verity Voting, version 2.7 in	
73	elections in the Commonwealth of Virginia, pursuant to the State Certification of	

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74 Voting Systems: Requirements and Procedures. Vice Chair Dance seconded the

<sup>75</sup> motion and the motion passed unanimously. A roll call vote was taken:

76	Chairman O'Bannon – Aye
77	Vice Chair Dance – Aye
78	Secretary Alvis-Long – Aye
79	Delegate Merricks – Aye
80	Mr. Weinstein – Aye
81	The next item of business was for the Experimental Use of Approved Voting
82	Systems in City of Winchester presented by John Harrison, ELECT Chief
83	Information Security Officer. This memo is in the Working Papers for the January
84	17, 2024 Meeting. Delegate Merricks moved that the Board approve the
85	experimental use of the Unisyn OpenElect Freedom Vote Scan with software
86	version 2.2 and firmware version 2018 in the City of Winchester for early voting
87	and absentee voting for the period of January 19, 2024 – March 2,2024 for the
88	March 5, 2024 presidential primary election. Mr. Weinstein seconded the motion
89	and the motion passed unanimously. A roll call vote was taken:
90	Chairman O'Bannon – Aye

91 Vice Chair Dance – Aye

92	Secretary Alvis-Long – Aye
93	Delegate Merricks – Aye
94	Mr. Weinstein – Aye
95	At 1:14 P.M., Delegate Merricks stated pursuant to Virginia Code Section
96	2.2-3711(A)(7), I move that the Board go into closed session for the purpose of
97	discussing pending threatened litigation. In accordance with Section 2.2-3712(F),
98	Susan Beals, Commissioner of Elections, and Travis Andrews and Dennis Polio of
99	the Office of the Attorney General, will attend the closed session because their
100	presence will reasonably aid the Board in its consideration of the subject of the
101	meeting. Mr. Weinstein seconded the motion and the motion passed unanimously.
102	A roll call vote was taken:
103	Chairman O'Bannon – Aye
104	Vice Chair Dance – Aye
105	Secretary Alvis-Long – Aye
106	Delegate Merricks – Aye
107	Mr. Weinstein – Aye

108	At 1:40 P.M., Delegate Merricks moved to reconvene the meeting in open	
109	session, and take a roll call vote certifying that to the best of each member's	
110	knowledge (i) only such public business matters lawfully exempted from open	
111	meeting requirements under this chapter and (ii) only such public business matters	
112	as were identified in the motion by which the closed meeting was convened were	
113	heard or discussed by the State Board of Elections. Vice Chair Dance seconded the	
114	motion and the motion passed unanimously. A roll call vote was taken:	
115	Chairman O'Bannon – Aye	
116	Vice Chair Dance – Aye	
117	Secretary Alvis-Long – Aye	
118	Delegate Merricks – Aye	
119	Mr. Weinstein – Aye	
120	Chairman O'Bannon adjourned the meeting at 1:41 P.M.	
121 122 123	Chairman	
124 125 126 127 128 129	Vice Chairman	
	Secretary	

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131	Board Member
132	
133	
134	Board Member
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State Board of Election Tuesday, March 5, 2024 FINAL Meeting Minutes Election Day

1	The State Board of Elections ("the Board") meeting was held by electronic
2	communication Tuesday, March 5, 2024. In attendance: John O'Bannon,
3	Chairman; Georgia Alvis-Long, Secretary, and member Delegate Merricks.
4	Matthew Weinstein, member joined the meeting electronically; represented the
5	State Board of Elections ("the Board"). Susan J. Beals, Commissioner, represented
6	the Department of Elections ("ELECT"), and Dennis Polio and Andrew Murphy
7	represented the Office of the Attorney General ("OAG"). Chairman O'Bannon
8	called the meeting to order at 10:01 A.M.
9	Chairman O'Bannon informed the Board that the only item on the agenda
10	was oversight of the Presidential Primary Election and that there would be no
11	opportunity for public comment. At 10:02 A.M., the Board went into recess.
12	Chairman O'Bannon opened the meeting from recess at 7:01 P.M. No
13	business was conducted during this meeting.
14	Chairman O'Bannon adjourned the meeting at approximately 7:01 P.M.
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16 17	
17 18 19 20	Chairman
20	Vice Chairman

State Board of Election Tuesday, March 5, 2024 FINAL Meeting Minutes Election Day

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24	Secretary
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27	Board Member
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30	Board Member
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# Public Comment

BOARD WORKING PAPERS



# Commissioner's Report

BOARD WORKING PAPERS Susan Beals Commissioner



# Certification of March 5, 2024 Presidential Primary

BOARD WORKING PAPERS Matt Abell Election Services



## Memorandum

 To: Chairman O'Bannon, Vice Chair Dance, Secretary Alvis-Long, Del. Merricks, and Mr. Weinstein
 From: Matthew J. Abell, Election Services Senior Advisor
 Date: March 19, 2024
 Re: Certification of Election Results for the March 5, 2024, Democratic Party and Republican Party Presidential Primary Elections

### Suggested motion for a Board member to make:

"I move that the Board certify the results of the March 5, 2024, Democratic Party and Republican Party Presidential Primary Elections and, through the Department's staff, send certified results to Susan Swecker, Chairwoman of the Democratic Party of Virginia and Richard L. Anderson, Chairman of the Republican Party of Virginia."

#### Applicable Code Section:

Va. Code § 24.2-545(D) – "The State Board shall certify the results of the presidential primary to the state chairman."

#### Attachments:

Two abstract of votes for the 3/5/2024 Democratic Party Presidential Primary, i.e. one for ELECT's records and one for Chairwoman Swecker, and two abstract of votes for the Republican Party Presidential Primary, i.e., one for ELECT's records and one for Chairman Anderson.

#### **Background:**

Two Presidential Primary Elections, a Democratic Party and a Republican Party, were held on March 5, 2024.

- Upon completion of the election, local general registrars (GRs) entered all relevant election data into the Election Night Reporting System (ENR) and the Virginia Election and Registration Information System (VERIS)
- In accordance with Va. Code § 24.2-532, within six days after the election, local electoral boards conducted provisional ballot meetings and canvasses to ascertain and certify election results for their localities. Upon completion of canvass, the GRs forwarded their localities' certified Abstracts of Votes (Abstracts) to the Department of Elections (ELECT).
- To ensure accuracy of the results, ELECT staff performed the procedures below. Staff worked with localities to resolve and/or explain any issues identified. ELECT staff:
  - o confirmed all required Abstracts were properly completed and submitted;

- o compared turnout to votes cast; and
- $\circ$  compared results listed in the Abstracts to the results entered in ENR and VERIS.

#### **ELECT Staff Recommendation:**

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ELECT staff recommends that the Board vote to certify the results of the March 5, 2024, Democratic Party and Republican Party Presidential Primary Elections and instruct ELECT staff to send notice of the results to Susan Swecker, Chairwoman of the Democratic Party of Virginia, and Richard L. Anderson, Chairman of the Republican Party of Virginia.



# Post Election Report

BOARD WORKING PAPERS Rachel Lawless Confidential Policy Advisor

## **2023** Annual Virginia **Election Retrospective & Look Ahead**

March 6, 2024



\* VIRGINIA \* DEPARTMENT of ELECTIONS

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## **Executive Summary**

Following each November General Election since 2018, the Virginia Department of Elections (ELECT) has published a post-election report to create a historical record of the election. In producing the reports, ELECT's goal is to provide transparency in its efforts to continually improve the administration of elections in the Commonwealth and to showcase the tremendous joint effort of the State Board of Elections (SBE), ELECT staff, general registrars and their staffs, local electoral boards, and officers of election that results in accurate, fair, open, and secure elections in the Commonwealth.

This report includes key stakeholder perspectives about the 2023 General Election (also referred to as "2023 Election" or "Election" throughout this report) through incorporating data from an ELECT post-election survey of Virginia's general registrar community.

This report highlights several areas, including law and regulatory changes impacting the administration of elections, election participation statistics, elections administration tasks and compliance metrics, special topics related to the 2023 Election, and reflections by the general registrar community of both the Election and election administration generally.

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## Overview

The information below provides a very high-level overview of the 2023 election as a whole and key takeaways from this report.

## 2023 General Election by the Numbers

The 2023 General Election provided voters with one of the most extensive ballots during a traditional general election cycle due to every General Assembly seat and a significant number of local offices being listed.

- 41% of approximately 6,164,314 registered voters participated in the 2023 election.
- There were 2,544,818 ballots cast.
- A total of 1,775 offices were on the ballot with a total of 2,563 candidates.
- 66% of ballots were cast on Election Day.
- 33% of ballots were cast by mail or in-person during early voting.
- 1% of ballots cast were provisional ballots (including same day registrants).

## Key Takeaways

In general, there are significant changes, improvements, and processes to highlight that occurred in 2023 such as:

- A new Election Night Reporting System (ENR) which translated election results into Spanish, Korean, and Vietnamese for the first time in Virginia history.
- ELECT provided 18 different categories of trainings to localities in 2023.
- General registrars and ELECT staff collaboratively redesigned the provisional ballot envelope.
- Increased training and compliance regarding accessibility and language translation.
- An overall reduction in call center inquiries and online complaints from voters.

For general registrars, staffing, support, software, and training are all major concerns in 2023 and beyond. Below are some key takeaways based on 115 general registrars' responses to ELECT's 2023 General Election Survey:

- Most elections offices in the Commonwealth work with limited staff; 66% of respondents reported either one full-time staff person or none at all (other than the general registrar).
- Only 49% of respondents agree that their office has sufficient funding in general to do their jobs well, with a lack of adequate human resources being a significant concern.
- 51% of respondents indicated that their office does not have sufficient physical space.
- The new ENR system was ranked as the #1 or #2 challenge for 76% of respondents.

## General Registrar Concerns: Looking Ahead to 2024

ELECT estimates that the Commonwealth will need approximately 20,000 Officers of Election to staff the 2024 elections. Additionally, election officials are concerned about:

• Mail delays and ballot delivery errors resulting from USPS staffing issues.

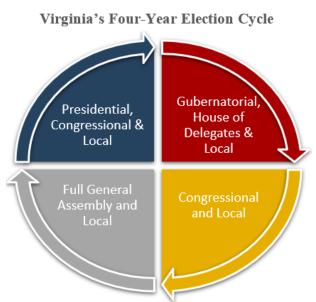
- Mis/disinformation and partisan pressure.
- The safety and mental and physical health of election workers.
- Adequate funding, staffing (such as OOEs), and space for elections.

## Introduction

Over the last four years, election administrators in Virginia have implemented many new processes and procedures that fundamentally changed the way Virginians vote. These changes: significantly expanded early voting; established automatic voter registration, same-day voter registration, and preregistration for persons 16 years of age or older; repealed photo ID requirements; permitted ranked choice voting for specific local elections; and established the Virginia Voting Rights Act. With the conclusion of the 2023 General Election, Virginia election officials have now completed a four-year cycle of elections conducted under many of these new laws.

Unlike many states, Virginia holds off-year elections, which is a general election that takes place in the United States when neither a presidential nor midterm election is held. Virginia is one of five states that elect their governors and one of four that elects their state legislators during odd years. Outside of special elections, Virginia election officials are at a minimum conducting two elections on average a year: one primary and one general with the prep work for actual voting starting months before Election Day and post-election duties extending to weeks after.

With this report, ELECT seeks to not only reflect on the 2023 General Election, but to analyze the cumulative impact these changes have had on localities and their staff moving into 2024.



## Preparing for the 2023 General Election

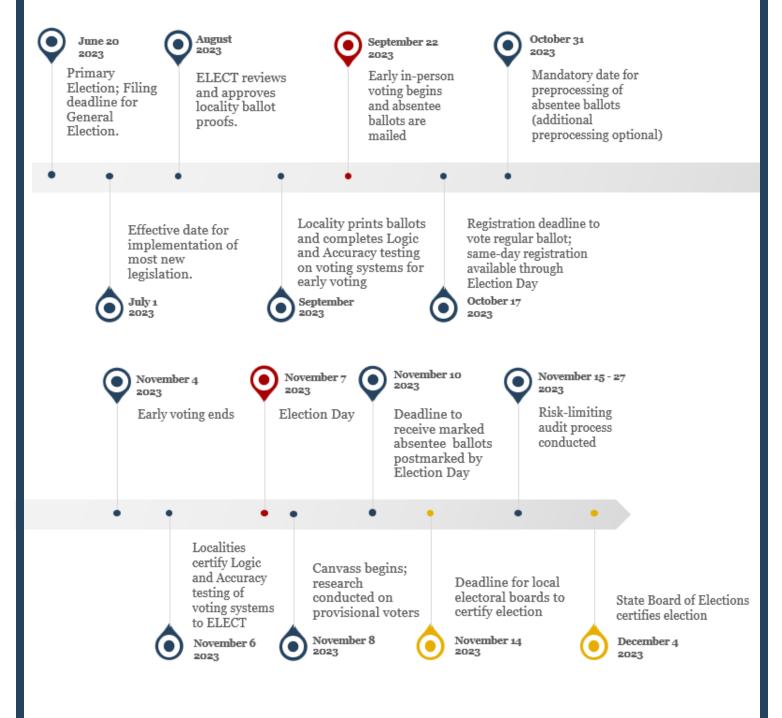
As Virginia has a major election every year, election administrators in Virginia are perpetually preparing to conduct elections. This means that every year local election administrators are completing essential tasks, including recruiting and training officers of election, reviewing candidate qualification filings, overseeing procurement and certification of voting systems, administering the absentee ballot process, administering 45 days of early voting, ensuring polling locations are established properly and have all necessary resources, reporting election night results, and assisting in the cavass process. Additionally, election administrators must ensure any new legislative requirements are implemented. While other state's election officials enjoy off years where other tasks can be accomplished and processes finetuned, Virginia election officials

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must accomplish these things on top of a continuous cycle of preparing for and administering elections.

## Timeline of the 2023 General Election

ELECT and the elections community have many responsibilities to fulfill both in the lead up to Election Day as well as in the weeks following. Below is a condensed timeline highlighting some of the work and responsibilities that go into making a general election run smoothly and efficiently.



## Key Legislative Changes

The General Assembly passed several legislative changes during the 2023 Regular Session, signed into law by Governor Youngkin, that impacted elections administration for the 2023 Election. Some election laws directly impacted voters with changes to absentee voting, voter registration, and the timing for certain special elections. Much of the passed legislation, however, had a less direct impact on voters and included changes to campaign finance reporting requirements, recount standards for multi-seat offices, and removal processes for election officials. This report does not discuss all the election-related laws that passed during the 2023 Regular General Assembly Session but provides overviews of the most consequential legislation that impacted the November election. A comprehensive summary of all 2023 election law changes may be found on ELECT's website.<sup>1</sup>

## Absentee Ballots

Absentee voters that vote by mail saw the biggest change in their election processes following the passage of HB 1948. This bill removed the witness signature requirement for absentee ballots and replaced it with the requirement that a voter provide the last four digits of their social security number and their birth year. If a voter attested that they were not issued a social security number when they registered to vote, they are permitted to provide their Voter ID in place of the last four digits of a social security number.

Additionally, the State Board of Elections formally adopted a policy regarding the requirements for reporting central absentee precinct results for early, in-person votes separately from mailed ballots, and for reporting absentee ballots cast by precinct due to the passage of HB 2266.<sup>2</sup> Prior to this statutory requirement, ELECT provided localities with general standards, guidance, and training for absentee reporting.

## Protected Voter Status

As it pertains to voter registration, the passage of identical bills HB 2024 and SB 1310 permitted active or retired magistrates to register as a protected voter. Pursuant to §24.2-418 of the Code of Virginia, protected voters are authorized to have their mailing address furnished on lists provided for public inspection in lieu of their residential address. This made no additional changes to voter registration processes; however, the voter registration form was redesigned and approved by the State Board of Elections (SBE) to reflect these changes.

### Recounts

Last, HB 2324 required the State Board of Elections to develop recount standards and instructions specifically for elections where more than one candidate can be elected to an office.

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<sup>&</sup>lt;sup>1</sup> Virginia Department of Elections, Election Law, Election Law and Reference, <u>https://www.elections.virginia.gov/election-law/</u>

<sup>&</sup>lt;sup>2</sup> Virginia Department of Elections, Election Law, State Board of Election Policies, <u>https://www.elections.virginia.gov/media/formswarehouse/absentee-voting/cap/CAP\_August-15\_SBE\_final.pdf</u>

The State Board of Elections approved guidance documents related to recounts to incorporate these updates, which may be found on ELECT's website.<sup>3</sup>

## **ELECT Trainings**

As the elections landscape in Virginia continues to change and expand, it is essential that all election officials, whether they are new or continuing their service, are prepared and informed to serve voters.

To prepare election officials for the 2023 elections, ELECT updated or developed 18 different types of trainings. These trainings covered topics such as election security standards, same-day registration, Virginia legislative changes, officer of election requirements, election observer standards, and the new Election Night Reporting (ENR) system. ELECT also provided updates to general registrars' certification curriculum and the annual training for Electoral Board members. Trainings are provided online through ELECT's Learning Management System (LMS), virtually through webinars, or in person depending on the type of course.

One of the largest training events organized by ELECT in partnership with the Voter Registrars Association of Virginia (VRAV) is the annual Virginia Elections Workshop (VEW). The VEW event is held as part of the SBE's certification program for general registrars and brings staff from all over the Commonwealth together to discuss a series of election related topics. The 2023 VEW event was held on July 20<sup>th</sup> and included the following agenda topics:

- How to Keep Calm and Get Along on Election Night;
- Life Cycle of a Mail-In Ballot;
- Voter Accessibility;
- USPS Presentation;
- Election Night Reporting (ENR) Lessons Learned;
- Freedom of Information Act Requests; and,
- Ballot Custody.

Feedback from multiple surveys has continued to inform and improve the curriculum of ELECT's training. ELECT is continuing to reevaluate how trainings are provided to local election officials to ensure they can learn and adapt to any changes required to administer smooth and successful elections. Several trainings have been planned in preparation of 2024 both in response to emerging topics in election administration as well as proposed legislative changes.

## Voter Engagement: Media Campaign

This year, ELECT developed a 5-week statewide Voter Education awareness campaign that focused on encouraging participation in the November election. The media campaign, which ran from October 2 to November 7, leveraged online, radio, and print channels to reach English speakers, as well as Spanish, Korean, and Vietnamese speakers where possible. This was the first year ELECT provided radio ads in Korean.

<sup>&</sup>lt;sup>3</sup> Virginia Department of Elections, Formswarehouse, Recount, <u>https://www.elections.virginia.gov/formswarehouse/recount/</u>

A summary of ELECT's outreach efforts is bulleted below. The creative components of the 2023 Voter Education Campaign may be viewed in Appendix B.

## Broadcast Media (Radio)

- Broadcast media markets included Washington D.C., Richmond/Petersburg, Hampton Roads, Tri-Cities, Roanoke/Lynchburg, Charlottesville, Harrisonburg, Winchester, and Fredericksburg.
- Rural radio ran in 16 markets defined as rural by the Office of Management and Budget.
- Spanish radio stations ran in Richmond and D.C. and a Korean radio station ran in D.C.
- A paid partnership with Radio One personality Clovia Lawrence was launched in the Richmond-metro market to remind listeners about key voting dates and deadlines this year.
- Top streaming audio platforms Spotify, AudioGo, and Amazon were also utilized.

## Print Media

• A sponsored advertorial focused on what Virginians need to know about this election ran in 18 major daily newspapers.

## Social Media

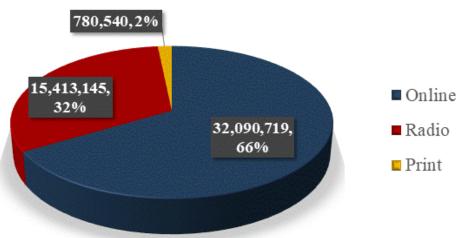
- Social media graphics were developed and executed organically on ELECT's social platforms throughout the campaign.
- A communications toolkit with social shareables was distributed to ELECT partners. All toolkit materials were translated into Spanish, Korean, and Vietnamese.

## CONTINUED ON NEXT PAGE

## Media Analytics

The 2023 Voter Education campaign garnered over 48.2 million impressions across radio, print, and online platforms, leading to 178,464 clicks to the website for an overall online click-through rate of 0.56% from October 2 - November 7, 2023.

- Online generated 32,090,719 impressions (this includes digital, mobile, audio, and website).
- Radio generated 15,413,145 impressions (of measured markets).
- Print generated 780,540 impressions.



## **Voter Education Impressions**

## Accessibility

There are numerous provisions in state and federal law related to accessibility that impact election administration. ELECT prioritizes not only complying with these provisions but exploring ways in which elections can be more accessible for all Virginians. This section provides an overview of some of these efforts.

## Language Translations

Under both state and federal code, elections are to be accessible for voters with disabilities and voters who may be part of a language minority group.<sup>4</sup> As such, ELECT has increased efforts to ensure that all qualified voters are able to participate in the electoral process.

In Virginia, there are only two languages that must have translated voter materials, Spanish and Vietnamese; ELECT voluntarily translates such materials into a third language, Korean.<sup>5</sup> During

<sup>&</sup>lt;sup>4</sup> United State Code <u>42 U.S.C. §12131</u> et seq., Americans with Disabilities Act. Code of Virginia <u>§51.5-43</u>, <u>§24.2-128</u>.

<sup>&</sup>lt;sup>5</sup> Code of Virginia <u>§24.2-128</u>. U.S. Department of Justice, Voting Rights Act Amendments of 2006, Determinations Under Section 203, Federal Register Vol. 86 No. 233, <u>https://www.justice.gov/crt/page/file/1460416/dl?inline</u>, December 8, 2021.

2023, ELECT utilized Google Translate for the first time to ensure more content was translated than ever before and that translated content remained current on the website. Additionally, Virginia election results were provided in multiple languages, with results translated into Spanish, Korean, and Vietnamese, for the first-time using ELECT's new ENR System.

#### Web Content Accessibility

ELECT has also made strides in ensuring that its website is more accessible. ELECT IT staff has ensured that ELECT's website content is more screen reader friendly and continuously monitors the website for improvements. ELECT addressed 42 accessibility issues on its main website as well as 31 accessibility issues with Citizen Portal, the online portion of ELECT's website that allows citizens to update and view their voter registration information.<sup>6</sup> ELECT's website currently meets the Web Content Accessibility.<sup>7</sup> The Commonwealth of Virginia and ELECT use a tool called *Siteimprove* to measure website accessibility, user experience, analytics, and search engine optimization. ELECT's main website scored a 90.4% accessibility rating, which is higher than the industry benchmark of 87.5% and an increase of 15% over the last year; ELECT's Citizen Portal received a 91.6% accessibility rating, a 4% increase over the last year.<sup>8</sup>

### Polling Place Accessibility

Working with the disAbility Law Center of Virginia (dLCV), ELECT made great progress in increasing awareness regarding issues for voters with disabilities and increasing compliance with both state and federal law. In 2022, dLCV surveyed 500 polling places and identified several areas of improvement including better curbside voting and accessible parking signage and additional tweaks that would make polling places remain as accessible as possible.<sup>9</sup> Specifically, dLCV noted, "approximately 80% of the sites [surveyed] had appropriate curbside voting signs, 82.5% had accessible parking spots closest to the door, 87% had an accessible pathway to the door, and 79% had accessible doors that could be opened with a closed fist."<sup>10</sup> In response to this survey, ELECT offered accessibility training to general registrars and Electoral Boards at the annual VEW training event held in July of 2023. Additionally, ELECT updated its accessibility guidance materials such as Chapter 5 Accessibility of the GREB Handbook and Checklist for Polling Place Accessibility, and the ELECT 310-C ADA Compliance Confirmation Form.<sup>1112</sup>

https://www.w3.org/TR/WCAG20/, December 11, 2008.

https://www.elections.virginia.gov/formswarehouse/accessibility/

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 <sup>&</sup>lt;sup>6</sup> Virginia Department of Elections, Citizen Portal, <u>https://www.elections.virginia.gov/citizen-portal/</u>
 <sup>7</sup> World Wide Web Consortium, Web Accessibility Initiative, Web Content Accessibility Guidelines,

<sup>&</sup>lt;sup>8</sup> Virginia Department of Elections, Web Accessibility Snapshot.

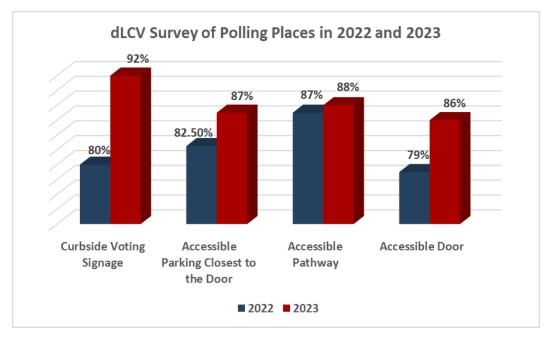
<sup>&</sup>lt;sup>9</sup> disAbility Law Center of Virginia, How Accessible were the Polls Really in 2022?, <u>https://www.dlcv.org/voting-report-2023</u>, April 20, 2023.

<sup>&</sup>lt;sup>10</sup> Id.

 <sup>&</sup>lt;sup>11</sup> Virginia Department of Elections, General Registrar and Electoral Board Handbook Chapter 5 Accessibility, <u>https://www.elections.virginia.gov/media/grebhandbook/2023-updates/5\_Accessibility\_final\_(2023).pdf</u>
 <sup>12</sup> Virginia Department of Elections, FormsWarehouse, Accessibility,

inspected their polling places for accessibility compliance and that polling places are accessible.<sup>13</sup>

These efforts proved effective in 2023 as dLCV noted in their survey of 579 polling places during the 2023 election cycle.<sup>14</sup> In the areas noted above, 92% of sites surveyed had appropriate curbside voting signs, 87% had accessible parking spots closest to the door, 88% had an accessible pathway to the door, and 86% had accessible doors that could be opened with a closed fist.<sup>15</sup> ELECT is also partnering with the disAbility Law Center to provide additional training at ELECT's annual VEW training event in the July of 2024.



While there are always ways to improve accessibility, ELECT feels confident that voters will find their polling places and ELECT's website more accessible in 2024. ELECT will continue to monitor accessibility and language compliance and work with stakeholders in the elections, language minority, and disability communities to ensure equal access to the ballot.

## New Initiatives

## New Election Night Reporting (ENR) System

In 2023, ELECT rolled out a new ENR System which transformed how election results are presented. This system improves ELECT's website user interface and experience by providing:

- An interactive map with displays for specific localities participating in a particular race;
- A search bar where users can look for specific candidates or contests;
- A function that allows user to follow results; and,

 $^{15}$  *Id*.

<sup>&</sup>lt;sup>13</sup> Virginia Department of Elections, General Registrar and Electoral Board Handbook Chapter 5 Accessibility, <u>https://www.elections.virginia.gov/media/grebhandbook/2023-updates/5 Accessibility final (2023).pdf</u>

<sup>&</sup>lt;sup>14</sup> disAbility Law Center of Virginia, 2023 Polling Place Survey to be published on disAbility Law Center of Viginia's website at <u>https://www.dlcv.org/</u>

• The option to toggle different voting methods to display ballot totals, including absentee by precinct results.

This was the first time in the history of Virginia that election results were provided in multiple languages, with results translated into Spanish, Korean, and Vietnamese. The new ENR also increased the accuracy of Election Night results by conducting automatic comparisons between votes cast, ballots cast, voter turnout, precinct totals and summary totals. This internal data validation allows for localities to immediately identify any inconsistencies in their reporting, while reviewing and certifying their results.

The planning phase for the new ENR went from June 2022 through December 2022, and the implementation phase of the project began in early January 2023. Internal ELECT ENR testing occurred throughout March, April, and May of 2023 with localities participating in testing for the March 28th Special Election, as well as in late April, May, and June for deployment in the June 20th Primary Elections. Additionally, two recorded webinar trainings were conducted on April 27 and May 11 for locality users and posted on ELECT's LMS.

After feedback from localities following the June primary elections, additional product requirements and features were developed into the System. Three recorded trainings were conducted from July to October to respond to locality feedback and guide locality users through the new system. Those recordings, along with updated guidance documents were posted on the LMS for locality reference and the updated ENR was deployed for the 2023 Election.

## Redesigned Provisional Envelope

Same Day Registration (SDR) was first available to voters in 2022 General Election. During the 21 days where registration records are closed prior to an election, SDR allows voters to complete a voter registration application and vote a provisional ballot. The use of provisional ballots is necessary for the SDR process due to the administrative delay in entering registration information into VERIS and the need to verify that an SDR voter did not vote in multiple locations. In the 2022 Post-Election Report, general registrars overwhelmingly listed SDR as one of the top challenges in administering the election, with over 75% of respondents ranking it as their first or second top challenge.<sup>16</sup> The challenges related to SDR included larger than expected use of SDR (especially in localities with a university) and the cumbersome nature of processing SDR voters.

In early 2023, ELECT convened a work group of general registrars to explore ways in which the SDR process could be improved. The group divided into two areas of focus: training and forms. The training group focused on the pain points of the process and identified areas where additional guidance was required. The forms group recommended a new provisional envelope as a measure to expedite the SDR process. Previously, SDR voters were required to fill out a voter registration application and the information required on the provisional envelope. This requirement for duplicative information added unnecessary time to the process and made it more

<sup>&</sup>lt;sup>16</sup> Virginia Department of Elections, 2022 General Election Retrospective, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/2022-Post-Election-Report\_FINAL.3.3.2022.pdf</u>

likely that voters would miss required information on either the application or the envelope. It also created additional paperwork in the polling place. A method was needed to streamline the process. The workgroup redesigned the provisional envelope to contain the voter registration application on one side and the more traditional elements on the reverse.<sup>17</sup> This would require SDR voters to only fill out the voter registration side of the envelope.

Although ELECT expected some challenges with changes to the provisional envelope and the resulting adjustments to the process, overall, the new envelope was well received. Further discussion of the implementation of the new envelope and the experience of general registrars and officers of election can be found in the *Frequently Discussed Topics in Election Administration* section.

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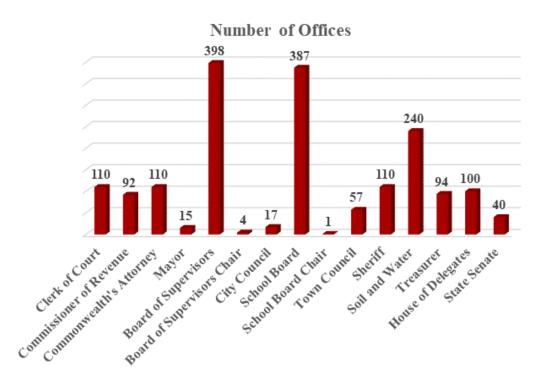
<sup>&</sup>lt;sup>17</sup> See Appendix C.

## 2023 General Election: By the Numbers

With the entire General Assembly and many local and constitutional offices up for election, the 2023 General Election had the most offices on the ballot of the four-year election cycle. However, without federal and statewide races on the ballot, this type of election generally sees lower voter turnout. This section provides statistics and information about the 2023 General Election. Additions to reporting requirements in recent years, such as precinct-level reporting, have led to more complex data entry processes for localities. This may account for slight variations in data from different sources at ELECT, but such variations do not impact the results of any contest.

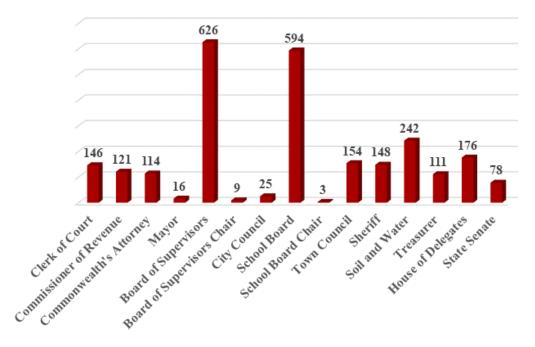
## Contests and Candidates

While there were no statewide or federal contests in 2023, it was an important year for Virginia as every seat in the General Assembly was on the ballot in addition to many local offices including Clerk of Court, which only comes up for election once every eight years. A total of 1,775 offices were on the ballot last November. This was the first election following redistricting and a historic number of retirements from the General Assembly, which amounted to a loss of over 500 combined years of institutional knowledge.



Among the 1,775 offices on the ballot for the 2023 Election, 2,563 candidates qualified to participate in the election. Comparatively in 2019, which similarly also featured the entire General Assembly on the ballot as well as many local contests, there were 2,478 candidates, making 2023 in many ways one of the largest elections held in Virginia in recent years in terms

of candidate participation.<sup>18</sup> The chart below outlines the number of candidates by office for both the Virginia General Assembly races and local contests.



Number of Candidates

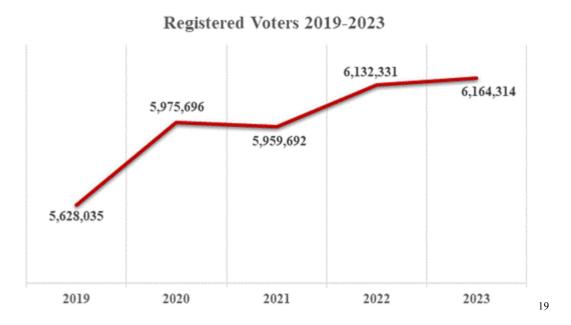
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<sup>18</sup> Virginia Department of Elections, 2019 Post-Election Report, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/Post-Election-Report\_FINAL.1.24..22docx.pdf</u>

# **Voting Population**

Below is a chart that looks at voter registration holistically throughout the last five years. As of December 31, 2023, the Commonwealth has 6,164,314 registered voters. The numbers represented below includes both active voters as well as those voters who were flagged as inactive following the federally mandated National Change of Address (NCOA) confirmation mailings.

It is important to note an inactive voter status has no effect on a voter's ability to vote in any given election. Any voter-initiated action, such as updating their registration, voting, or requesting an absentee ballot, moves a voter from an inactive to active status at any point during the year. In general, the number of registered voters continues to increase each year.

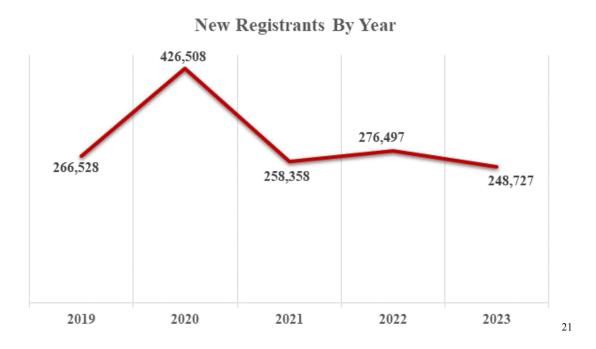


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<sup>&</sup>lt;sup>19</sup> Virginia Department of Elections, Registration/Turnout Reports, Summary of Virginia Registration and Turnout Statistics, <u>https://www.elections.virginia.gov/resultsreports/registrationturnout-statistics/</u>

## New Registrations

The number of new registrants has declined since 2020, despite a brief spike in 2022 which coincided with the enactment of Same Day Registration as well as pre-registration of 16-year-olds. As of December 2024, 1,760 individuals were pre-registered to vote, meaning they are at least 16 but will not be 18 before the next general election.<sup>20</sup> To clarify, pre-registered voters are not reflected in the new registrant statistics *until* they become eligible to vote. When comparing 2023 new registrant data to 2019, a like year in terms of contests, ELECT saw about 17,801 less new registrations despite the *total number of registered voters* continuing to increase across the last four-years along with population gains. Comparatively, ELECT also saw about 1.44% less voter turnout in 2023 as opposed to 2019 (*see Voter Participation* section). In combination, it may be inferred that voter enthusiasm and engagement was less in 2023 than in the 2019 election. In 2024, ELECT expects to see an increase in new registrants to coincide with the federal elections featured on the ballot.



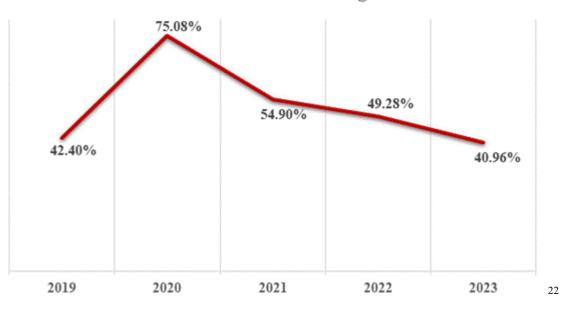
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 <sup>&</sup>lt;sup>20</sup> Virginia Department of Elections, 2023 Registration Statistics, December Statistics, Monthly Pre-Registration County by Locality, <u>https://www.elections.virginia.gov/media/registration-</u> <u>statistics/2023/12/pdf/Monthly\_Registrant\_Count\_By\_Locality\_For\_PreRegistration\_2024\_01\_01\_053845.pdf</u>
 <sup>21</sup> Virginia Department of Elections, Archived Registration Statistics, <u>https://www.elections.virginia.gov/resultsreports/registration-statistics/</u>

# **Voter Participation**

2023 saw similar turnout to 2019 with 41% of registered voters participating in the election and 2,544,818 ballots cast. This off-off year election typically sees the lowest turnout in a four-year cycle as there is not one statewide race on the ballot. Turnout in the chart below is represented as a percentage and defined by the number of ballots cast divided by *both* active and inactive voters. Ballots cast refers to the total number of ballots counted towards the total results of an election (see Appendix A for an explanation of commonly used terms.)

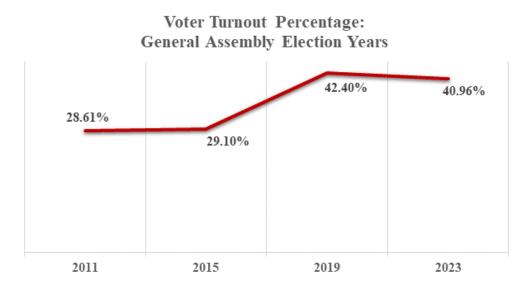


Voter Turnout Percentage

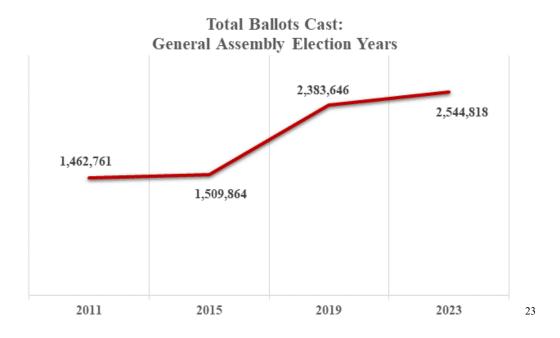
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<sup>&</sup>lt;sup>22</sup> Virginia Department of Elections, Registration/Turnout Reports, <u>https://www.elections.virginia.gov/resultsreports/registrationturnout-statistics/</u>

When comparing 2023 to other like election years, both 2011 and 2015 saw less than 30% of registered voters turnout. 2019 saw a significant increase in voter turnout at 42%, which remained relatively consistent in 2023 with 40.96% of registered voters participating in the election.



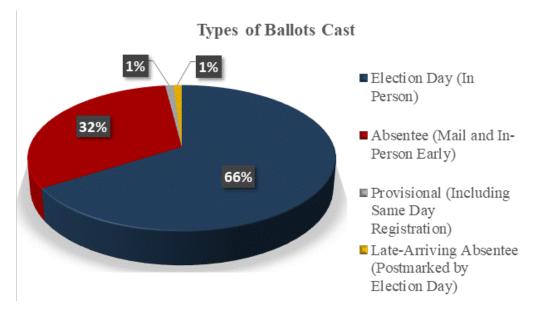
While 2019 had a slightly higher percentage of registered voters participating in that election, 161,172 more ballots were cast in the 2023 Election. In comparing like election years, consistently more Virginians are casting ballots in odd year elections with no statewide candidates on the ballot.



<sup>23</sup> Id.

# Ballots Cast by Category

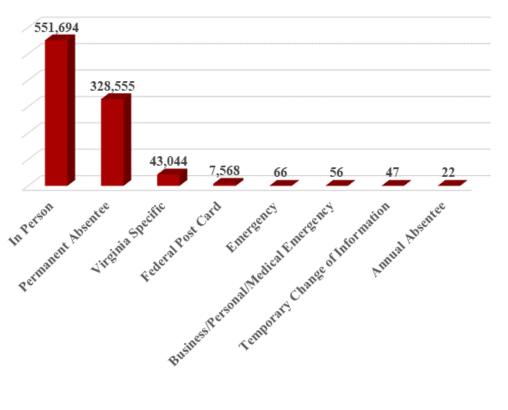
The following section will discuss types of ballots cast by category. Categories of ballots cast include Election: Day (In Person), Absentee (Mail and In-Person Early), Provisional, and Late-Arriving Absentee. The chart below shows a snapshot of ballots cast breakdown.



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#### Absentee: Mail and In-Person Early

Absentee voting has grown since 2019, due to legislation that expanded access to early voting opportunities in 2020. While there were fewer absentee applications specifically for the 2023 General Election than for the 2022 General Election, permanent absentee applications did see an approximate 11.5% increase from 294,658 to 328,555 in 2023.<sup>24</sup>



#### Absentee Ballot Applications By Type

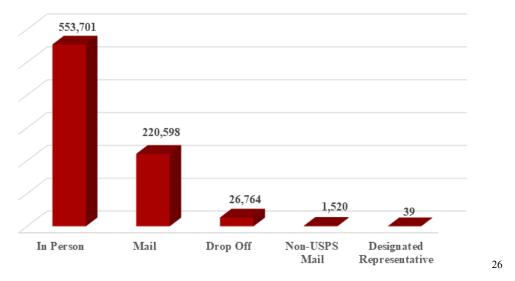
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 <sup>&</sup>lt;sup>24</sup> Virginia Department of Elections, 2022 General Election Retrospective, March 7, 2023, https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/2022-Post-Election-<u>Report\_FINAL.3.3.2022.pdf</u>
 <sup>25</sup> Virginia Department of Elections, Election Night Reporting,

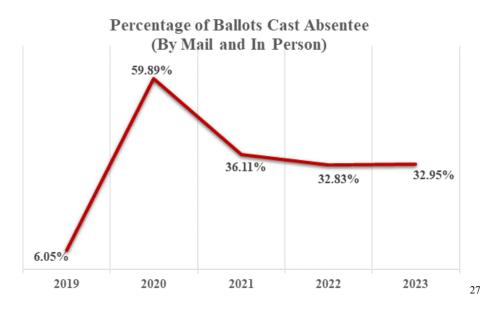
https://enr.elections.virginia.gov/results/public/Virginia/elections/2023-Nov-Gen/stats

Absentee ballots cast via In-Person Early Voting remains the most common method to vote, followed by mail return via the United States Postal Service (USPS). The following charts provide statistics regarding absentee application types and methods of return.



Absentee Ballots By Method of Return

While absentee voting reached its highest percentage of method of ballots cast in 2020 at 59.89 % likely due to it being the first year for expanded early voting opportunities that occurred both during the height of the COVID-19 pandemic and a presidential election year, the percentage of those who utilize absentee voting post 2020 remains at approximately 30% of ballots cast.



<sup>26</sup> Id.

<sup>27</sup> Virginia Department of Elections, Registration/Turnout Reports,

https://www.elections.virginia.gov/resultsreports/registrationturnout-statistics/; Virginia Department of Elections, Election Night Reporting, https://enr.elections.virginia.gov/results/public/Virginia/elections/2023-Nov-Gen

### In Person on Election Day

While absentee ballots accounted for approximately 33% of total ballots cast in 2023, most votes cast in 2023 General Election arrived on Election Day accounting for roughly 66% of the total ballots cast.

#### Post-Election

Pursuant to §24.2-709 (B), any absentee ballot received after the close of the polls on Election Day that was postmarked on or before the day of the election is allowed to be counted, although not subject to absentee cure, if it was received by noon on the Friday following the election.<sup>28</sup> These ballots accounted for 1% of the total voter turnout.

#### Provisional Ballots

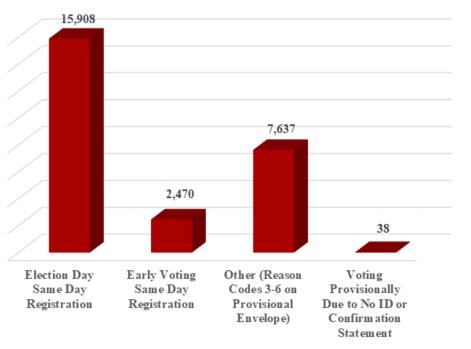
Federal and state laws require polling locations to provide provisional ballots to ensure that eligible Virginians have an opportunity to cast a vote if their eligibility is uncertain. In Virginia, the Same Day Registration (SDR) process is administered using the provisional ballot process. Provisional ballots made up only 1% of the total ballots cast in the 2023 Election, including SDR.

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<sup>&</sup>lt;sup>28</sup> Code of Virginia <u>§24.2-709(B)</u>.

Below is a chart showing provisional turnout grouped by reason code on the provisional ballot envelope. Election Day SDR made up most provisional ballots in the 2023 general election. On the green provisional ballot envelope utilized in Virginia, officers of election are instructed to select a reason code to denote why a voter is being given a provisional ballot.<sup>29</sup> The reason why a voter may cast a provisional ballot are as follows:

- **Reason #1** Same Day Registration (SDR) or voter's name does not appear in the pollbook.
- **Reason #3-** Polling hours extended by court order. <sup>30</sup>
- **Reason #4** Voter on absentee ballot list appears at polling place and does not have their ballot to surrender.
- Reason #5- Voter is listed in the pollbook as "Already Voted".
- **Reason #6** Other
- **Reason** #7 Voter does not have required identification and did not complete ID Confirmation Statement.



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#### **Provisional Voter Turnout**

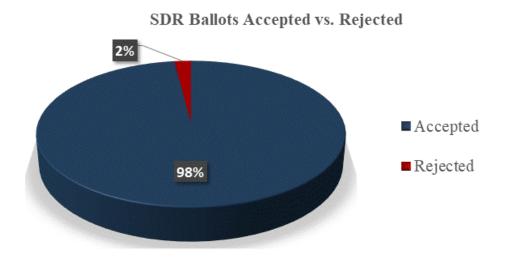
<sup>&</sup>lt;sup>29</sup> For an example of the new provisional ballot envelope, please see Appendix C.

<sup>&</sup>lt;sup>30</sup> The redesigned provisional envelope does not include a "Reason #2" due to the consolidation of Reason # 1 and Reason # 2 from the previous envelope. In order to avoid confusion of officers of election who have become familiar with the reason codes, Reason Codes 3-6 were kept the same as the previous envelope. <sup>31</sup> Virginia Department of Elections, Election Night Reporting,

https://enr.elections.virginia.gov/results/public/Virginia/elections/2023-Nov-Gen/stats

#### Same Day Registration (SDR) Provisional Votes

98% or 18,088 of SDR ballots cast during the 2023 General Election were counted. While 2% (or 290 total) of SDR ballots were rejected. While 2% of SDRs were not counted, most of those voters were still able to register to vote for future elections using the SDR process. Possible reasons why a SDR ballot may be rejected include: voting in the wrong precinct or incomplete voter registration data.



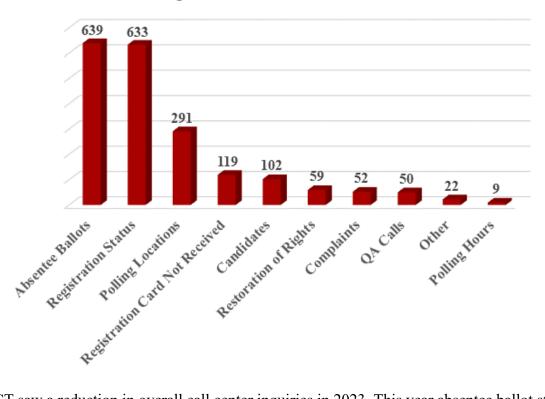
### Complaints

As part of its post-election reports, ELECT provides data regarding inquiries and complaints fielded in the given election cycle. These focus on two sources: the ELECT call center and the online complaint form.

#### Call Center

ELECT operated a call center from September 11 to November 13, 2023. The average wait time for callers was 9 seconds with the average talk time of 4 minutes. The topics that received the most calls remained the same as in previous years: absentee ballots, registration status, and polling location.

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#### Call Center Calls by Subject Matter September 11 - November 13

ELECT saw a reduction in overall call center inquiries in 2023. This year absentee ballot status and registration status calls were nearly identical in frequency averaging approximately 636 between the two. Comparatively during the 2022 General Election, registration status was the top topic while absentee ballot status was the second largest topic by approximately 1,000 calls.

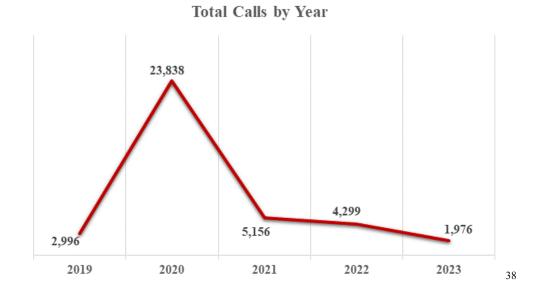
Absentee ballot related calls have progressively declined since their height in 2020, where 11,572 calls were made during that election. Given that 2020 was a presidential year that also took place during a global pandemic *and* the first year for expanded early voting, this number is justifiable. Since 2020, however, the number of absentee related inquiries has consistently dropped to 2,297 in 2021 to 1,012 in 2022 to 639 in 2023.<sup>32</sup> While 2024 will likely see an increase in call center inquiries as presidential years tend to be the years with the highest voter engagement, the consistent overall reduction in absentee related calls is a reflection of the process improvements, trainings, and collaboration between localities and ELECT staff to streamline and improve absentee ballot process and procedures over the last four years.

<sup>&</sup>lt;sup>32</sup> Virgnia Department of Elections, November 3, 2020 Post-Election Report, https://www.elections.virginia.gov/media/formswarehouse/maintenance-

reports/PostElectionReport\_FinalRevised\_211001.pdf; Virginia Department of Elections, November 2, 2021 Post-Election Report, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/Post-Election-Report\_FINAL.1.24..22docx.pdf;</u> Virginia Department of Elections, 2022 General Election Retrospective, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/2022-Post-Election-Report\_FINAL.3.3.2022.pdf</u>

Similarly, registration status calls have also been reduced from their height in 2020 at 8,088 calls; the number of calls has been steadily dropping from 2,297 calls in 2021 to 2,139 calls in 2022 to 633 in 2023.<sup>33</sup> While this year saw less voter participation, the availability of online tools such as ELECT's Citizen Portal, voter education campaigns run by ELECT and stakeholders, as well as the enactment of SDR may have all contributed to the reduction in voter registration inquiries.<sup>34</sup>

Polling locations remains the third most called about subject matter, but it has also seen a steady decline in frequency. Since its height in 2020 at 1,554, the number of calls has been continuously falling to 727 in 2021 to 530 in 2022 and to 291 in 2023.<sup>35</sup> ELECT continued to see a reduction in polling location calls despite recent redistricting efforts.<sup>36</sup> With tools such as Citizen Portal and the Polling Place Lookup on ELECT's website, voters have multiple avenues to check their polling location which reduces the need to call.<sup>37</sup>



<sup>33</sup> Id.

<sup>34</sup> Virginia Department of Elections, Citizen Portal, <u>https://www.elections.virginia.gov/citizen-portal/.</u>

<sup>35</sup> Virgnia Department of Elections, November 3, 2020 Post-Election Report,

https://www.elections.virginia.gov/media/formswarehouse/maintenance-

<sup>38</sup> Virginia Department of Elections, November 5,2019 Post-Election Report, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/Post-Election-Report-November-</u>

reports/PostElectionReport\_FinalRevised\_211001.pdf; Virginia Department of Elections, November 2, 2021 Post-Election Report, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/Post-Election-</u> <u>Report\_FINAL.1.24..22docx.pdf</u>; Virginia Department of Elections, 2022 General Election Retrospective, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/2022-Post-Election-</u> <u>Report\_FINAL.3.3.2022.pdf</u>

<sup>&</sup>lt;sup>36</sup> Virginia Department of Elections, November 5, 2019 Post-Election Report, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/Post-Election-Report-November-2019-with-Appendixes.pdf</u>

<sup>&</sup>lt;sup>37</sup> Virginia Department of Elections, Citizen Portal, <u>https://www.elections.virginia.gov/citizen-portal/.</u> Virginia Department of Elections, Polling Place Lookup, <u>https://www.elections.virginia.gov/casting-a-ballot/polling-place-lookup/.</u>

In analyzing previous years, ELECT saw a significant reduction in call center inquiries even in comparing this year's data to 2019, a like election year. While turnout was lower in this election, the consistent reduction in calls is a direct reflection of the work ELECT and localities have collaboratively undertaken to streamline processes and procedures through training and improved guidance as well as provide better customer service to voters.

#### **Online** Complaints

For several years, ELECT has provided an online tool for voters to voice their concerns about an election. In most cases, because election officials in the voter's locality best adjudicate these issues, ELECT forwards these issues to the local general registrar. ELECT follows up with the local general registrar to determine the outcome. A few of these issues are more urgent and require immediate attention from ELECT staff. These issues most often involve whether someone is registered to vote, finding a voter's correct polling place, or other factors that may limit a voter's ability to cast a ballot.

By providing a high-level overview of the patterns of voter complaints, the system alerts ELECT staff to analyze complaint data and monitor what may be a situation developing in a locality or precinct. In many cases, the general registrar or officers of election are already aware of a particular situation (e.g. long lines, voting machine issues, etc.) and are working on a solution, and simply have not had time to contact ELECT. In rare cases, ELECT will be the first to report a problem or pattern of issues to the general registrar. Either way, the voter complaint system allows ELECT and general registrars to quickly recognize and work to resolve Election Day issues.

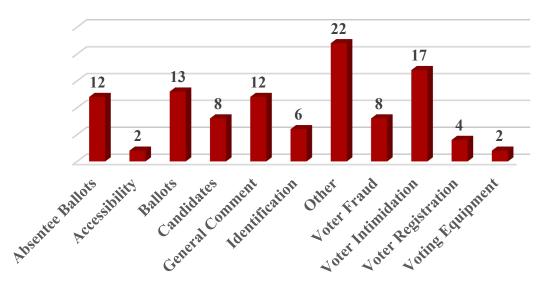
ELECT received 106 online complaints, which represents .0004165% of the number of voters who participated in the 2023 general election.<sup>39</sup> 45 online complaints were filed before Election Day. 58 online complaints were filed on Election Day, while only 3 online complaints were filed after Election Day.

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<sup>&</sup>lt;u>2019-with-Appendixes.pdf</u>; Virgnia Department of Elections, November 3, 2020 Post-Election Report, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-</u>

reports/PostElectionReport\_FinalRevised\_211001.pdf; Virginia Department of Elections, November 2, 2021 Post-Election Report, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/Post-Election-Report\_FINAL.1.24..22docx.pdf;</u> Virginia Department of Elections, 2022 General Election Retrospective, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/2022-Post-Election-Report\_FINAL.3.3.2022.pdf</u>

<sup>&</sup>lt;sup>39</sup> Virginia Department of Elections, November 6, 2018 Post-Election Report, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/Post-ElectionReportNovember2018rev.pdf</u>; Virginia Department of Elections, 2022 General Election Retrospective, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/2022-Post-Election-Report\_FINAL.3.3.2022.pdf</u>



## **Online Complaints By Subject Matter**

On the online voter complaint form, the voter selects the subject matter of their complaint. The "Other" and "General Comment" categories tend to be the largest as some complaints may have multiple topics or the voter may feel that the categories listed do not fit their complaint. Each of these complaints are still passed along by ELECT to the affected localities so they may be addressed at the local level. The "Other" category proved to be the highest complaint by subject matter in 2023 with voter intimidation coming in second with 7 complaints.

Absentee and other ballots are the next highest subject matters. Complaints in these categories tend to be about confusion regarding candidates on the ballot, issues with casting a ballot at a polling place, or not receiving an absentee ballot by mail; it should be noted that if a voter does not receive their mailed absentee ballot they are still permitted to vote a provisional ballot on Election Day.<sup>40</sup> Complaints in both categories have dropped to pre-2020 levels, which may be linked to both the amount of voter turnout from year to year or to the improvement in processes and procedures at the local level.<sup>41</sup>

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<sup>40</sup> Code of Virginia <u>§24.2-653.1.</u>

<sup>&</sup>lt;sup>41</sup> Virginia Department of Elections, November 3, 2020 Post-Election Report, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/PostElectionReport\_FinalRevised\_211001.pdf.</u>

Complaint Type	2018	2019	2020	2021	2022	2023
Absentee Ballots	26	8	161	24	18	12
Accessibility	32	6	9	6	8	2
Ballots	27	45	232	21	20	13
Candidates	Х	Х	Х	Х	Х	8
General Comment	42	17	42	16	15	12
Identification	27	8	23	11	11	6
Law Enforcement	2	1	Х	2	Х	Х
Long Lines	113	Х	3	Х	Х	Х
Other	69	33	160	38	33	22
Vandalism	Х	Х	1	Х	Х	Х
Voter Fraud	12	20	4	137	18	8
Voter Intimidation	44	5	56	53	21	17
Voter Registration	11	17	51	16	16	4
Voting Equipment	62	10	36	15	8	2
Total	475	154	911	221	168	106

\*\*\* An "X" in a column indicates that no complaints were filed that year regarding that subject.

# General Registrar Survey

In the 2022 Post-Election Report, ELECT utilized a survey of general registrars to include a broader perspective on the administration of elections in the Commonwealth. This provided ELECT with information regarding administrative challenges faced by general registrars, areas for change or improvement in ELECT training and guidance, and general concerns about working environment, resources, and future elections in the current environment. A survey was utilized again for this year's report. It is not an identical survey, as issues and concerns vary by year; however, some questions and issues were carried forward to track the experience of general registrars year-over-year.

# Methodology

After reviewing the literature and comparing other types of surveys of general registrars as well as building off the success of last year's post-election survey, ELECT's policy team designed the 2023 General Election Survey (hereafter referred to as the "2023 ELECT Survey" or "the Survey") to not only focus on the biggest challenges in administering the 2023 Election but also to seek a better understanding of the challenges in the year to come. The survey was comprised

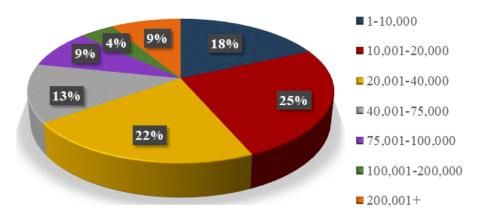
of 20 questions that included both multiple choice and short answer and the topics included questions on: demographics, job satisfaction, 2023 election administration challenges, as well as 2024 emerging concerns. A full list of questions may be found in Appendix D. ELECT designed the survey and distributed a communication containing the survey to all 133 general registrars. The communication included a brief explanation of the intent of the survey and provided a link to access the questions. <sup>42</sup>

#### Sample Size

The survey was sent on November 21, 2023, with a completion date of November 30, 2023. General registrars were instructed to contribute one submission. Of the 133 general registrars, 115 responded or an 86.466% response rate and ELECT included a question asking for general registrars' consent in using the data collected in the survey.<sup>43</sup> On average, general registrars spent 35 minutes completing the survey.

#### Demographics

Of the 115 respondents, the chart below illustrates that all sizes of Virginia localities were wellrepresented in the survey responses. Further, the distribution of responding localities corresponds nearly proportionally to the general distribution of localities across the Commonwealth by size.<sup>44</sup>



**Responding Localities by Size** 

### Experience

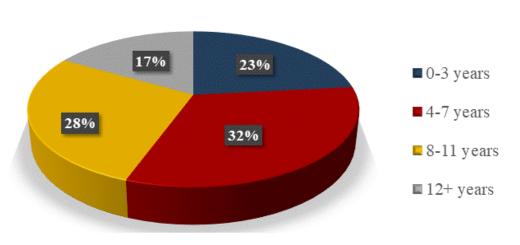
One of the Commonwealth's most valuable resources when it comes to the administration of elections is the experience of its general registrars. 45% of general registrars have greater than 8 years of experience in election administration, with another 32% having between four and seven

<sup>&</sup>lt;sup>42</sup> A list of questions from the Survey are found in Appendix D.

<sup>&</sup>lt;sup>43</sup> 117 registrars accessed the survey but 2 opted out of the survey. Therefore, the are no results from those individuals to include in the feedback contained in this report.

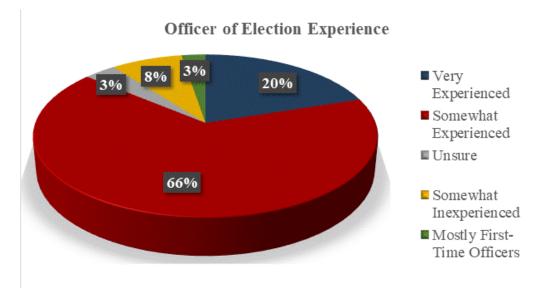
<sup>&</sup>lt;sup>44</sup> <u>https://www.coopercenter.org/virginia-population-estimates</u>: 1-10,000 – 14%; 10,001-20,000 – 26%; 20,001; 40,000 – 28%; 40,001-75,000 – 11%; 75,001-100,000 – 8%; 100,001-200,000 – 6%; 200,001- 8%

years. With elections every year and ever-increasing demands on election officials, Virginia is fortunate to have experienced leadership in its localities.



**General Registrar Experience** 

This experience carries over to those serving as officers of election (OOE). 86% of respondents categorized the experience level of their officers of election as either very experienced or somewhat experienced. Having experienced officers of election is essential to ensure complex processes are carried out properly and to handle unexpected situations that arise.



ELECT estimates that the Commonwealth will need approximately 20,000 OOEs to staff the 2024 elections. In an ELECT survey sent in September of 2023 to collect data on OOEs, many general registrars mentioned challenges recruiting and retaining officers; these challenges stem from inconsistent OOE nominations from political parties, long hours on Election Day, a hostile

political climate, and low compensation.<sup>45</sup> One general registrar in looking to the year ahead commented that "with 3 elections and already a limited pool of people, it's going to be a challenge to find OOEs, especially with the amount of Dis and Mis information shared by media, it truly turns people away."

Only 5 out of the 87 localities that responded to the September OOE survey indicated that local political parties provided consistent nominations for officers of election, which resulted in roughly 55% of respondents expressing that more than 1/3 of their OOEs do not represent a political party. ELECT has addressed the lack of OOE nominations with both major political parties to recruit more OOEs to promote party parity and assist localities in obtaining OOEs. The recruitment of officers of election continues to be a challenge in most localities.

## Frequently Discussed Topics in Election Administration

While there was a wide range of issues discussed by general registrars in their responses to the 2023 ELECT Survey, certain topics received repeated mention. This section provides an overview of these topics and direct feedback from general registrars.

#### Election Night Reporting (ENR)

While ELECT received positive praise from the media and public on updated design of election night reporting data, the new software received mixed reviews from general registrars and their staffs.

Out of seven election administration challenges ENR was ranked as the #1 challenge for 53% of respondents in the 2023 General Registrar Survey, and 23% of respondents ranked it as their second biggest challenge. Additionally, an ENR-specific survey was sent to localities in December to get more feedback on the ENR software. The main areas of feedback in these two surveys revolved around training on the new ENR software, the data validation feature, and election complexity.

After the initial launch of the new ENR software for the June primary, additional trainings were provided in September and October to incorporate feedback received. Additionally, ELECT offered a sandbox environment where general registrars could practice using the ENR system without editing an actual election or impacting publicly viewable pages. Despite these opportunities, only 69% of the localities started or finished the September training, 28% completed the first ENR course prior to Election Day, and 46% completed the second ENR course prior to Election Day. This was problematic as not every locality hosted a June Primary and therefore did not have direct experience using the new system ahead of the November election.

Ideally updated trainings necessary to correctly use a new system would not be provided so close to an election. However, after receiving feedback from the June primary election, the timeline was tight to develop, deploy, and train on the requested features ahead of early voting.

<sup>&</sup>lt;sup>45</sup> Delivering Election Material by One Officer on Election Representing Both Major Parties, Virginia Department of Elections, November 1, 2023

"[T]he main issue was the 'newness' of it all. (We did not have a June Primary so this was our first go at it)[.] The training and guidance helped, especially having a sandbox environment for us to practice in ...."

"This training needed to be more hands on. A webinar was not sufficient. And testing it ahead of time just didn't reflect reality."

"I think the trainings were overall pretty good, but finding them to watch [after I] missed live trainings was very difficult."

"The training was not in line with our actual experiences."

"We need face to face training on ENR."

Locality participation in training coincided with questions about features of the new software. One of the biggest ENR specific challenges stemmed from general registrars correcting their locality's data validation errors. Some general registrars felt the validation alerts were not specific enough and that addressing those alerts slowed their data input time. This resulted in ELECT fielding a lot of calls from localities following the close of polls to assist with fixing errors and inputting election results. It also led to mixed survey results.

"ENR was cumbersome but once we got into the rhythm of it - it was not bad. I think going forward we will be better prepared in pulling our numbers together before starting to enter in ENR. I did see the value in how 'in the weeds' the ENR entry was in making sure all of our numbers were correct!"

"Easy to see you had errors but confusing to figure them out."

#### "Data validation was super frustrating. The errors were effective in alerting us where the errors were, they did not provide a lot of guidance on how to resolve them."

Additionally, many respondents with negative comments regarding the ENR system noted the sheer volume of information required to be entered into the system.

"Need to cut down on the numbers we have to manually enter on Election Night."

"ENR was not difficult to utilize, however, having to report each precinct by absentee, ED [Election Day], early voting, provisional and post results is time consuming along with conducting the canvass."

"CAP reporting by precinct was difficult this election plus adding in a new ENR system to learn."

"Election night reporting with so many races on the ballot was difficult and very time-consuming for staff."

As noted earlier in the report, while the Election had the lowest turnout in recent years, it also featured one of the most complex ballots in any four-year election cycle due to the number of

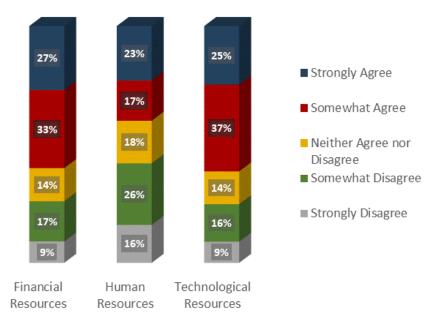
offices and candidates participating. This was the first year that an election of that magnitude was conducted using precinct level reporting. The influx of candidates and offices made for many more data inputs than found on any other election night. ELECT's previous election night reporting system did not contain real time validation checks on data inputs. While incorporating validation checks into data inputs aligns with industry best practices and improves the quality of the election's data, it provides yet another requirement on general registrars' and their staff at the end of a 20+ hour workday that started for many at 5:00 AM and continued well past midnight.

Finally, the positive and negative feedback from localities demonstrated the diverse environment which elections operate in Virginia, as each of the 133 localities is likely to have a unique experience adapting to the new software. Since the Election, ELECT has provided additional training on the new system. Following the additional feedback from the post-election surveys, ELECT has edited its internal training documents and is conducting smaller trainings with regional groups to better address questions or concerns over ENR with the 133 localities ahead of the 2024 election cycle.

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#### Resources

Since elections are administered at the local level, localities must absorb the related costs. These costs are significant when considering the various components to running elections, including purchasing, and maintaining voting systems, general registrar and staff salaries, registrar/election office resources, officer of election salaries, and costs associated with providing physical space for polling locations. These costs can be even greater in any given year depending on new, unfunded legislative requirements. In the 2023 ELECT Survey, respondents were asked to provide insights into their available resources. The chart below shows assessments of general registrars regarding their resources divided into three broad categories: financial, human, and technological.



Response to Question: Do you agree or disagree that your office has adequate resources in the following categories?

It should be noted that many general registrars report that they receive sufficient funding. Of the respondents to the ELECT Survey, 49% agree with the statement "my office has sufficient funding to do our jobs well." As demonstrated in the chart above, respondents either strongly agreed or somewhat agreed that they had adequate resources at the following rates: 59% for financial resources, 40% for human resources, and 62% for technological resources.

#### "We are very lucky to have a supportive county admin and board of supervisors."

"We are a very well-funded and operated department, if there is something we need, we typically don't have a hard time getting that."

#### "My locality gives my department anything it needs without any problem."

It is noteworthy that 60% and 62% of respondents either agreed or strongly agreed that they have adequate financial and technological resources, respectively. Although approximately two-thirds

of respondents agree they have adequate financial and technological resources, one-third of respondents disagree which is still a significant number. Out of the three categories of resources, adequate human resources was the area that general registrars were the most dissatisfied with. While 40% of respondents strongly or somewhat strongly agreed that they were adequately supported, 42% of respondents either strongly or somewhat disagreed that they were adequately staffed.

#### "In my experience, election offices are not adequately staffed to allow the level of service expected by the public, to give staff an opportunity to learn and grown in an environment that demands it, and to allow staff a reasonable quality of life."

"Resources here are scarce and our office is treated as if we are not a part of the [locality]."

"Our [locality] has never given us a working budget. We end up having to move funds around or get it from the compensation fund at the end of the year to balance our budget. If given what we know we need, this would not occur. When the state mandates anything they always ask 'why doesn't the state supply the funding?"

#### "Unless it is something that is required by Election laws, it is very hard to get the [governing body] to increase our budget. We are a small [locality] and not a lot of income coming in to the [locality]. It would be good if the State could help out with expenses to keep our offices up to date."

A reoccurring theme throughout the Survey was the need for additional space to conduct elections with a focus on early voting.

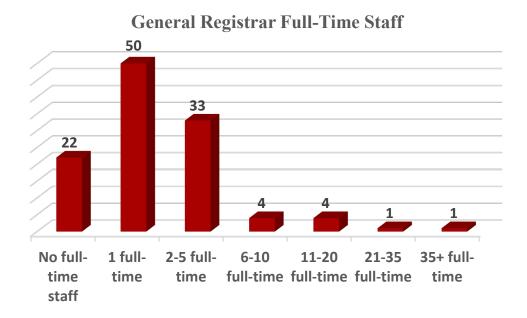
#### "Space, space, space is a HUGE concern!"

A little over half of general registrars, 51%, indicated that their office did not have sufficient physical space to do their jobs well, while 33% strongly or somewhat agreed that their physical space was adequate and 16% were indifferent. One general registrar stated, "We are limited in our office space and this limits everything from storage to room for early voting". Many localities utilize the general registrar's office to conduct early voting. One general registrar explained "(I) have to make due in a 12 foot by 18 foot room that is used for our everyday operations and early voting". Another "a bigger election equals more absentee ballots mailed out. I barely have the space to do this now. I am to move to a larger office, but if this does not occur by the beginning of [early voting] for the 2024 November election, it will be a mess."

Overall, adequate funding in general remains a major issue for other general registrars across the Commonwealth. Many respondents do not feel that their localities and the state offer sufficient support for the administrative requirements. Relatedly, some respondents felt that a poor relationship between their department and locality governing board led to lesser treatment than other locality departments.

#### Staffing

Most elections offices in the Commonwealth work with limited staff. As shown in the next chart, not including the general registrar, 77 of the 115 respondents reported either one full-time staff person or none at all. Only 10 offices of those responding have 6 or more full-time staff.



Without adequate support staff, general registrars end up taking on more tasks to save money and comply with code; this contributes to burnout. Last year, 56.6% of general registrars surveyed indicated that the job had some impact on their physical and/or mental health, while 27.6% of participants responded that the job had a significant impact.<sup>46</sup> ELECT asked a similar question in the 2023 ELECT Survey, 76% of general registrars surveyed said that they experienced negative impacts to their physical and/or mental health. In this year's survey, 65.2% of respondents *somewhat* or *strongly disagreed* with the statement that their position allowed for healthy worklife balance and 53.1% of respondents *somewhat* or *strongly disagreed* with the statement that their workload was reasonable.

Yearly additions to duties was an issue mentioned by many respondents to the Survey. One general registrar said, "With the many new laws passed in the last 4 years, it has required more from myself and my only other full-time employee. The new processes are very labor intensive, yet my locality does not feel I need additional staff." One general registrar summed up the impact of the legislative changes of the last four years by stating the following, "AB (by-mail absentee) has changed the way we conduct election as well as the 45-day Early Voting. Whereas elections used to be Election Day, it is now election season, but the amount of staff has not

<sup>&</sup>lt;sup>46</sup> Virginia Department of Elections, 2022 General Election Retrospective, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/2022-Post-Election-Report\_FINAL.3.3.2022.pdf</u>

changed." The administrative processes surrounding AB encapsulate this overall concern, as it was frequently mentioned in the Survey as being particularly labor intensive:

#### "Absentee ballots were a challenge just in terms of volume and the high-level of staffing needed to manage all the elements of that process."

#### "It remains a very labor-intensive process.

#### "The cure process continues to be taxing on the staff."

Localities not only repeatedly highlighted the need for additional full-time employees but noted the lack of adequate pay for deputy registrars. While 77.3% of general registrars indicated that they were satisfied or neutral about their pay, many advocated for pay increases for their staff. Pursuant to §24.2-112 of the Code of Virginia, deputy registrars are subject to the same requirements, limitations, and qualifications as the general registrar with the exception that they *may* serve as an officer of election, and they are not required to live in the county or city that they serve.<sup>47</sup> Low wages make it difficult to retain and recruit competent staff in an environment that often comes with long hours, specialized knowledge, and a politically-charged work environment.

Although localities are sympathetic to the challenges of local county and city budgets, many responses still expressed a lack of support in both raising the pay of deputy registrars and hiring additional staff. One general registrar said "I have asked for additional staff and additional funds added to wages. Each budget cycle, I max out part-time wages both with part-time office staff and election officials even though my Electoral Board continues to offer their labor for free...I need additional office staff which keeps getting denied in budget request."

Registrars feel that pressure at the state level, either from ELECT or the General Assembly, may mitigate this issue. One general registrar stated, "there is no code or state support to get the finance department to approve increases." Another, "the deputy registrar's annual salary budget is too low and there are no recommendations or mandates set to offer guidance. I feel, it is unrealistic to expect a minimal pay part-time/seasonal employee to be able to oversee election and office needs as well as be expected to step in as GR, if needed."

Other respondents noticed disparities in pay when comparing the Office of the General Registrar's salaries across other local government departments. "HR doesn't deem the positions in this office worthy of the pay the staff in the offices of other constitutional officers." Two additional comments drew parallels between the Office of the General Registrar and the local Treasurer "the salaries of the Chief Deputy General Registrar need to be on a similar scale to that of local Treasurers." "The Treasurers Office and Commissioners Office have the potential to service the same amount of county residents as this office, but they have 5-6 employees to handle the different jobs they're responsible for."

<sup>&</sup>lt;sup>47</sup> Code of Virginia <u>§24.2-112</u>.

### Same Day Registration

In the 2023 ELECT Survey, provisional voting/SDR was still reported as a top challenge, with 20% of respondents ranking it as their top challenge and 23% ranking it second. However, 50% of respondents stated that the process established for provisional voting/SDR in the 2023 versus 2022 was either somewhat improved or much improved. Based upon the comments in the 2023 ELECT Survey, some of the perceived improvement stems from lessons learned and knowing what to expect, based upon the experience of administering SDR in 2022. The feedback on the new provisional envelope was mixed, with some registrars viewing it as an improvement and others viewing it as an additional burden, but on balance it appears to have improved the SDR process.

ELECT will continue to solicit stakeholder input about the SDR process and seek ways in which the administrative burden can be alleviated. However, absent legislative changes and/or technology advances, it will continue to be a process based upon provisional voting; the related increase in provisional voters creates certain challenges, especially at polling places on Election Day and in the canvass period. Two of the key takeaways from the 2022 Report addressed structural areas that could potentially ease the burden on this process: (1) requiring all SDR to occur at the general registrar's office to alleviate the burden at polling places, and (2) extending the canvass period to allow additional processing time.<sup>48</sup>

#### Technology in Elections

Related to overall funding, many general registrars responding to the Survey cited concerns about technology and/or IT support. While 62% of respondents indicated that they somewhat or strongly agreed that their offices have adequate technological resources, which was reflected in the comments, 25% of respondents either somewhat or strongly disagreed. Based upon respondents' comments, these concerns about technological resources seemed to come especially from those in small and medium sized localities.

#### "We are a small-medium locality with only two individuals in HR & IT to serve the entire locality. Everyone is pretty stretched."

# "Technological resources are lacking because we don't have a dedicated IT person."

"We have a central computer in our office that is shared by both the [general registrar] and the deputy. The [general registrar] does have a laptop that was purchased with covid money that is helpful but would be good to have our own to process everyday work. All equipment is at bare minimum. We do not have a copier or a fax but do share one when needed with another office."

<sup>&</sup>lt;sup>48</sup> Virginia Department of Elections, 2022 General Election Retrospective, <u>https://www.elections.virginia.gov/media/formswarehouse/maintenance-reports/2022-Post-Election-Report\_FINAL.3.3.2022.pdf</u>, at page 26.

This technology disparity among localities is also demonstrated in several comments about the lack of electronic pollbooks in some localities. As one respondent stated, "[e]lectronic Pollbooks would help reduce the amount of errors with voter check in on election day. It would also help with expediting voter credit." Electronic pollbooks allow voter credit to be updated automatically, while paper pollbooks require manual data entry. Voter credit is an essential research component, when adjudicating SDR ballots during the canvass.

Related to concerns about technology within localities is the issue of security. Pursuant to § 24.2-410.2 of the Code, the State Board is required to create standards to ensure the security and integrity of VERIS and supporting technologies used by localities, known as the Locality Election Security Standards (LESS). The standards must be updated annually in consultation with representatives of local government IT professionals and general registrars who, along with ELECT staff, make up the Voter Registration System Security Advisory Group. The electoral board of each locality must then develop and annually update local security plans and procedures in compliance with LESS. The most recent update to the LESS was approved by the State Board on November 15, 2023. Importantly, the LESS requires governing bodies of localities to have a role ensuring compliance with the LESS, including by developing a locality Information Security Program and a System Security Plan. This is one more critical area of technology support by localities for general registrars, electoral boards, and election departments.

The local administration of elections is a key part of the democratic structure in Virginia and the United States. While there are many benefits to this system, a resulting challenge is the disparity of available election resources; this is encapsulated in varied ability of localities to meet the increased need for technological resources. As new legislative requirements are added and election technology continues to advance, the resource gap between localities will continue to expand, which could impede the uniform administration of elections across the Commonwealth.

#### Virginia Election and Registration Information System (VERIS)

When asked about concerns heading into the 2024 election cycle, Virginia's Election and Registration Information System (VERIS) was a frequently mentioned topic. Virginia utilizes VERIS, a fifteen-year-old system implemented in 2007, to support the Commonwealth's electoral process as the statewide voter registration system tasked with maintaining voter rolls. As VERIS is an aging system currently being replaced, it is not surprising that there are such concerns amongst general registrars. However, ELECT has taken measures to ensure that VERIS will operate in a reliable manner throughout the 2024 election cycle. These include:

- Expanded resource capacity on cloud assets to better prepare for increased demand.
- Moved VERIS reporting to dedicated resources.
- Identified the need for true High Availability architecture when processing reports.
- Optimized reports to reduce processing time.

In addition to the general maintenance of VERIS, changes or additions to VERIS can also add stress to the system. For this reason, ELECT has asked the General Assembly to consider delaying, where possible, the enactment date of any new legislation that would impact VERIS until its replacement is in place in 2025.

#### Concerns Going into 2024 Elections

#### "I did love this job, but it gets more stressful with every election. We are dedicated to it, would have to be, but we really need support."

ELECT asked general registrars what their biggest concerns were in administering three elections during 2024. The responses echoed national conversations in election administration and illustrated that election officials continue to face partisan pressure, carry unstainable workloads, and fear for their health and safety. In Virginia, unease about levels of mis/disinformation, burnout, and the mental and physical health of election workers featured prominently in the responses. Based on general registrars' concerns, these quotes best sum up the feedback of the 2023 Survey:

"The held over mistrust from the 2020 election. This is such a distraction that takes away your time and attention to the business at hand. The election is a year away and already I feel I need to wear gloves to open the mail. We suffered through 2 years of non-stop FOIA requests and challenges to our integrity, our process, our motives, our voting equipment, etc. to the point of being overwhelming at times. It will only be worse in the coming year, I'm afraid. My selfish hope was that more people would want to see the process from the inside and sign up to be [OOEs] to ensure that everything was above board, but it seems to be the opposite."

"People who don't know how elections work, don't listen to explanations about how elections work, and/or are insistent that elections should work in a way inconsistent with reality or the law."

"My ability to handle all of the things thrown at us at the last minute. My mental and physical health is declining due to the stress. And the political party's interference is relentless. I dread dealing with them more than anything."

"The time involved and the cost. There is no real rest period from now until the end of 2024. As for cost, the locality having all the responsibility makes it really hard for smaller localities."

"The political climate is at an all-time high of anxiety. The workload is extreme, pressure is everywhere, too many changes in election law to keep in mind, especially for [having] only full-time position [in the] office. This one of the main reasons I am contemplating retiring. I cannot continue to stretch myself so thin and risk my health."

"That we [general registrars] are able to retain our staff. That we have enough experienced staff to get through the presidential year and beyond. That we all remain health from the long days, stress and tension that comes with each election cycle and are able to complete our duties to the best of our ability."

# Emerging Issues in the 2023 General Election

In the lead up and execution of any general election, instances occur that require ELECT and localities to address emerging election-related concerns on a variety of election administration topics. While this report does not cover every abnormality, it does seek to provide a high-level overview of some of the major issues that impacted the administration of the 2023 General Election.

# Candidate Qualification: Fairfax School Board Race

A petition to disgualify a candidate for school board in Fairfax County was filed in the Fairfax County Circuit Court on October 13, after ballots were printed and early voting had commenced. The petition alleged deficiencies with the candidate's qualifying petitions. The court disqualified the candidate on October 25, finding that the candidate wrote her address incorrectly on one page of the petition thereby invalidating a sufficient number of signatures to render the candidate unqualified. Pursuant to § 24.2-612.1 of the Code, ELECT instructed the general registrar to provide notice to voters of the disqualification, including via posting on the locality's website. Subsequently, the court considered evidence regarding additional petition signatures that the candidate attempted to submit prior to the filing deadline. The candidate initially submitted a sufficient number of signatures, which the general registrar deemed sufficient upon review. Later, the candidate attempted to submit additional petition signatures, but the general registrar did not accept the additional signatures due to the candidate petition signatures already being sufficient. On November 1, the court reversed its decision and reinstated the candidate, finding the additional signatures to be valid and that the candidate would have qualified if the locality had accepted the additional signatures. ELECT again worked with the locality to ensure that notice was provided to voters that the disgualification decision was reversed.

This situation stems from a lack of clarity in the Code regarding the timeline and mechanisms for candidate qualification and disqualification. While § 24.2-612.1 of the Code discusses ELECT's role subsequent to a disqualification, a process for disqualification is not prescribed. For instance, once a candidate has been deemed qualified upon review of their petitions, is a court order the exclusive avenue for disqualification prior to ballots being printed? A more defined process and timeline in the Code for candidate qualification and disqualification would be helpful in administering the process but also could avoid chaotic situations like in the Fairfax County race.

# Electronic Pollbooks (EPBs)

On November 7<sup>th</sup>, 2023 more then 60% of localities who used DemTech electronic pollbooks (EPB) experienced various technical issues. These technical issues ranged from connectivity to battery and power operations.

The most frequently reported issue with DemTech EPBs resulted from the Merlins not being able to connect to the electronic pollbooks at polling locations. A Merlin is a device (router) that allows the several separate electronic pollbooks in a polling place to communicate with one another. It's important to note that while the electronic pollbooks may be connected to each other, they are not connected to the internet; internet connectivity is not allowed for both voting

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systems and electronic pollbooks in Virginia on Election Day. When the Merlin cannot connect to a pollbook, it means that the pollbook cannot keep track of the check-in for registered voters on multiple machines. As a remedial measure, some localities used one EPB for their precinct to avoid registered voters being able to re-check in or utilized paper pollbooks.

Some localities reported a time error message popping up on the EPB screen; this time error message would be displayed randomly and had to be clicked off every so often. The time error message issue was due to the Merlin's battery running out of power. When the Merlin's battery ran out of power, the time between the Merlin and the EPB would no longer be synchronized, causing an error message to be displayed and be repeated. In this situation, the DemTech software automatically reverts to the time on the laptop, which is set by the user at the beginning of the day. This failsafe ensures that the time is ultimately correct on the report, despite the error message continuing to occur. Due to a delay in certification of a *de minimus* change to fix this issue, DemTech was unable to address this issue in time for the November General Election. A *de minimus* change means a minimum change to a certified EPB system's hardware, software, TDP, or data; the nature of the change will not materially alter the system's reliability, functionality, capability, or operation and does not require complete recertification of the equipment.<sup>49</sup> In the meantime, DemTech brought new batteries to replace those Merlins affected.

To ultimately remedy these issues, DemTech was given a deadline of January 8<sup>th</sup>, 2024 to update all EPBs in all localities with their new ELECT approved de minimis fixes for the issues which DemTech achieved. While the procurement and service contracts for DemTech are between the vendor and the locality, ELECT continues to work with the DemTech to ensure that these issues are addressed and do not occur in the future. Additionally, localities who use DemTech are working together to address issues and learn from each other to better operate their EPBs.

# Felon Cancellation

In October of 2023, ELECT processed nearly 3,400 records of voters for reinstatement who were cancelled after violating their probation but were misclassified as having new felonies. This occurred as a result of reports provided by the Virginia State Police (VSP) to ELECT which listed probation violations on previous felony convictions as new felonies, even if such violation was not a felony.

ELECT receives a monthly list of individuals convicted of felonies from the VSP which incorrectly included those on probation that violated that probation. ELECT sent these records to local general registrars who removed the voters from the voter list and sent cancellation letters by mail in accordance with state law. A report of a discrepancy with an individual's reported felony conviction prompted ELECT to discover this error. Probation violations have been removed from the list of felony convictions sent to ELECT in monthly files since October of 2023. Additionally, given this process had gone unchanged for decades, ELECT requested VSP

<sup>49</sup> Virginia Department of Elections, Electronic Pollbook Certification Standard, <u>https://www.elections.virginia.gov/media/election-security/Virginia\_Electronic-Pollbook-Certification-Standard-FINAL.pdf</u> conduct a historical review of individuals cancelled to identify affected voters which resulted in nearly 3,400 records being sent to registrars for reinstatement.

Although all impacted voters were eligible to vote in the November election, ELECT worked with VSP to establish a Watch Team to ensure any person listed as having a felony conviction could be individually verified. No individuals listed as having a felony conviction were turned away from the polls and general registrars were able to contact the VSP Watch Team directly for confirmation regarding individual records. The Watch Team assembled in October and remained available to registrars until November 10<sup>th</sup>, 2023, the Friday after the election.

### Mail

Every election the United States Postal Service (USPS) has an essential role in delivering absentee ballots. However, severe staffing issues throughout the Commonwealth led to delays and even errors in ballot delivery. General registrars and voters throughout different localities experienced ballots being returned as undeliverable when attempting to mail their ballot to the registrar's office. Additionally, there is a consistent issue with ballots not having their Intelligent Mail barcodes (IMBs) scanned which allows for individual ballot tracking. Many localities experienced multiple days in which no ballots were delivered to the registrar's office at all and were instead being held at USPS processing centers.

ELECT held a series of meetings with USPS representatives, general registrars, and Virginia postmasters to mitigate issues and discuss the process to prioritize the delivery of election mail. This resulted in USPS leadership conducting specific USPS site visits and the development of a map which indicates where processing facilities are located throughout the Commonwealth. Additionally, Commissioner Beals has met with members of Congress to address these issues ahead of the presidential election.

# Fentanyl Narcan Training

The FBI, United State Postal Inspection Service, as well as local and state law enforcement partners investigated reports in November that mail received by election officials in California, Georgia, Nevada, Oregon, Texas, and Washington contained fentanyl, a powerful synthetic opioid used to treat severe pain.

Although no occurrences of suspicious letters were reported in Virginia, ELECT advised localities to take extra precautions when handling incoming mail out of an abundance of caution. ELECT also coordinated with the Virginia Department of Health to make Narcan (a brand of Naloxone that temporarily reverses the effect of an opioid overdose) and training on administering Naloxone available to local election offices and ELECT staff. Additionally, election administrators were advised to wear gloves when handling mail and to contact the local law enforcement if they encountered a suspicious piece of mail or package in their facilities.

# Conclusion

In 2024, general registrars and local electoral boards will, at a minimum, conduct three elections: a Presidential Primary held on March 5, a second Primary on June 18, and a November 5

General Election. In total, localities will have to administer 135 days (or 4 ½ months) of early voting and will need approximately 20,000 Officers of Election to staff precincts. Historically, voter participation is the highest during a presidential election year. Adequate staffing and support, using lessons learned not only from the 2023 General Election but also on the last four-year election cycle will be essential in administering these elections successfully and promoting free and fair elections in the Commonwealth.

# Appendix A: Terminology

Many terms are used to describe election results. For purposes of the data included in this report, please keep the following definitions in mind:

*Absentee Voting* includes in-person voting in the early voting period and by mailed absentee ballots.

*Ballots Cast* refers to the total number of ballots counted towards the total results of an election. For example, 1 paper ballot may have 3 elections on it. No matter how many bubbles are filled in for each election, all 3 elections, 1 election, or none at all, that 1 paper ballot is considered 1 ballot cast.

*Voter Turnout* refers to the number of registered individuals that attempted to vote in an election. ELECT calculates turnout as the amount of ballots cast by the amount of active and inactive voters and is commonly expressed as a percentage.

*Votes Cast* refers to the number of votes cast that go towards a particular election, meaning a particular candidate, referendum, etc. Referring to the example above, 1 paper ballot may have 3 elections on it. If a voter makes 1 selection in each of the 3 elections, a total of 3 votes have been cast on the 1 ballot.

# Appendix B: Voter Education Campaign Materials

# Digital Animated Banners

English





# **Digital Static Banners**

English

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RA

지금부터 11월 4일까지

사전투표에 참여하세요.

DEPARTMENT



많습니다.

선거일은 11월 7일입니다.

# Mobile Advertisements

English

On November 7<sup>th</sup>, all 140 Virginia House and Senate seats are up for election. Vote early now until November 4<sup>th</sup>. Make your voting plan at **Vote.Virginia.gov** 

Embrace your inner early bird. Election Day is Nov 7<sup>th</sup>, but you can vote early now through November 4<sup>th</sup>. Make your voting plan at **Vote.Virginia.gov** 

Ready to mark your election ballot? Mark your calendar. Vote early now through November 4<sup>th</sup>. Election Day is Nov 7<sup>th</sup>. Make your voting plan at **Vote.Virginia.gov** 

### Print



#### Korean



Spanish



#### Vietnamese



#### Advertorial English

#### Spennine) Correct

## WHAT YOU NEED TO KNOW ABOUT THE NOVEMBER ELECTIONS



This November 7 is Election Day and every one of Virginia's General Assembly seats are on the ballot – all 100 two-year term State Delegate seats and 40 four-year term State Senator seats – as well as some local offices. That's why it is so important that everyone who can vote should vote, and Virginia has many options to make sure you can.

#### **Register to Vote**

To vote a regular ballot, you have until October 16 to register online at Vote.Virginia.gov, by mail, or at your general registrar's office. If registering October 17-November 4, or on Election Day, you will vote a provisional ballot.

#### You have more than one way to vote.

- Election Day: Polling locations will be open from 6:00 a.m. to 7:00 p.m. on Tuesday; November 7. If you are in line to vote by 7 p.m., you will be able to cast your ballot.
- Early In Person Voting: Until Saturday, November 4, you can go to your general registrar's office to cast a ballot just as if it was Election Day. In addition, registrar's offices will be open for voting on two Saturdays — October 28 and November 4 — and satellite polling locations are available in some localities. You can find them listed on Vote.Virginia.gov.
- Absentee Voting Via Mail or Drop Off: October 27 at 5 p.m. is the last day to request an absentee ballot. Carefully review the instructions mailed with your ballot. After you have applied to vote absentee, you can visit Vote.Virginia.gov to check the status of your absentee ballot. For your vote to count, you must complete and return your ballot either to your general registrar's office or a drop-off location by 7:00 p.m. on Election Day, or mail it postmarked on or before Election Day.

#### Voting in Virginia is fast, easy, and convenient. Make your plan to vote today!



• VIRGINIA • DEPARTMENT of ELECTIONS

#### Radio English EARLY BIRD :30

AVO: Being early is a good thing, right? The early bird gets the worm. Early to bed, early to rise. So why not early voting? This election season, you don't have to wait until November seventh. Early voting runs now through November fourth. And with all one hundred and forty seats in the Virginia House and Senate up for election, every vote counts. Visit your local registrar's office to learn more about early voting. Or make your voting plan at Vote dot Virginia dot gov. That's Vote dot Virginia dot gov

#### **MANY REASONS :30**

AVO: There are so many reasons to vote this November seventh.
A hundred and forty of them, in fact. This election, all one hundred and forty seats in the Virginia House and Senate are up for grabs. That gives you a lot of say in how the state is run. So mark your calendar for November seventh. Or take advantage of early voting now through November fourth. Make your voting plan today at Vote dot Virginia dot gov. That's Vote dot Virginia dot gov

#### Social Graphics

English



#### Campaign Social Shareables

English

All 140 seats are up for election.

Make your voting plan at VeterVirginia gev

This election will determine all 40 seats in the Virginia Senate, and all 120 seats in the Virginia House of Delegates. Remember to vote November 7\*. Or find out how to vote early now through November 4\*.

#### SO MANY REASONS TO VOTE NOVEMBER 7<sup>TH</sup>.

Vote early now through November 4<sup>th</sup>. You can vote early: • In grean styper registran's office • By bringing your ballet is your registran's office • By bringing your ballet is your registran's office • By making is not advance balat table your owing plant at Versing into a your series of the

## CAN'T WAIT TO VOTE?

Vote early now through November 4<sup>th</sup>. You can vote early: • In person at your registrar's office • By beinging your ballot to your registrar's office • By maling is an absente ballot

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Make your voting plan at Vote. Virginia.gov

#### WANT TO MARK YOUR BALLOT? MARK YOUR CALENDAR.

Vote November 7<sup>th</sup>. Election Day is Tuesday, November 7<sup>th</sup> You can also vote early now through November 4<sup>th</sup> Are you registered and ready to vote?

#### VOTE NOVEMBER 7<sup>TH</sup>. THIS ONE'S FOR ALL THE MARBLES.

🙆 🖬 🛲

This Election Day will determine all 40 seats in the Virginia Senate, and all 100 wars in the Virginia House of Delegates. Remember to vote Rowenber 2°. Or find out how to vote early now through Noivember 4°. Make your voting plan at **Vete Virginia, gov** 

#### Toolkit Social Shareables

Make your voting plan at Vote.Virginia.gov

English



#### Spanish



#### Korean



## 여러분을 도와드립니다, 버지니아.

선거일은 11월 7일입니다. 투표하는 데 도움이 필요하면 도움을 받을 수 있습니다. 버지니아는 여러분의 표를 중요하게 생각합니다.

• 모든 투표소에는 더 쉽게 투표하기 위해 여용할 수 있는 시스템이 미련되어 있습니다. • 65세 여성이거나 장애가 있는 경우 가두 투표를 이용할 수 있습니다. • 선거관리요함이 읽거나 쓰는 것을 도와드릴 수 있습니다.

•시각 장애인용 전자 투표용지 기표용구를 사용할 수 있습니다.

자세히 알아보기: Vote.Virginia.gov



Vietnamese

## PHIẾU BẦU CỦA BẠN CÓ GIÁ TRỊ, VIRGINIA.

- Cho dù bạn bỏ phiếu sởm, trực tiếp hay qua thư, Virginia sẽ tính lắ phiếu của bạn. Những ngày quan trọng cần nhới - 22 Tháng 09: Ngày đầu tiên bỏ phiếu sớm trực tiếp tại Văn Phòng Đảng
- 22 tháng trự ngày cau tiên có phiêu som trực tiếp tại văn Phong bằng Kỳ Củ Tri hoặc điểm bầu củ.
   16 Tháng 10: Ngày cuối cùng để đăng kỳ bỏ phiếu thông thường.
- 27 Tháng 10: Ngày cuối cùng để yêu cầu bỏ phiếu vẫng mặt qua thư (trước 5 giờ chiều).
- 04 Tháng 11: Ngày cuối cùng để bỏ phiếu sớm trực tiếp.
- 07 Tháng 11: Ngày Bầu Cử. Điểm bỏ phiếu mở cửa từ 6 giờ sáng dên 7 giờ tối.

Tim hiểu thêm tại Vote.Virginia.gov



M

. VIRGINIA .

DEPARTMENT of ELECTIONS



## Appendix C: Redesigned Provisional Ballot Envelope

Only for voters not registered in this precinct.	Use blue or black in		
Starred (*) items are required. If you do not complete all of the item	ns that are marked with *, your application may be denied.		
* I am a citizen of the United States of America VES N	0		
* Full Social Security Number * * *	No SSN was ever issued		
Date of Birth (MM/DD/YYYY)	* Gender		
2 *Last Name	Jr. Sr. II III IV (Circleone) Other (write-in):		
* First Name	* Middle Name None		
* Residence Address (May not be a P.O. Box)	Apt		
* City/Town	* Zip Code		
Email	Phone		
* Have you ever been convicted of a felony or judged mentally If YES, has your right to vote been restored? YES NO	y incapacitated and disqualified to vote?  YES NO		
4 I am an active-duty uniformed services member, spouse or	dependent: or an overseas citizen.		
I am providing a mailing address (below) because my reside			
	dence address from public disclosure because I or a household member		
is/has:			
An active or retired law enforcement officer, judge, ma	agistrate, U.S. or Virginia Attorney General attorney.		
Been granted a court issued protective order.			
In fear for personal safety from being threatened or st			
A participant in the Virginia Attorney General's Address Confidentiality Program.     Been approved to be a foster parent.			
My mailing address			
(Complete only if you have checked a bax in this section)			
5 🔲 I am currently registered to vote in another state: (Inc	dicate state of previous registration)		
	an Election Day New york and		
6 I am interested in being an Officer of Election (poll worker)			
	taking willfully false material statements or entries, that the best of my knowledge, I am eligible to vote in this election. I		
	I hereby affirm that I have read the Privacy Act Notice and Warning.		
(See back for Privacy Act Notice and Warning.)			
* Signature	Today's date: / / /		
	physical disabilities and the Affirmation Statement above. Pursuant to I disabilities are not required to sign the application for voter registrations.		
ELECTION OFFICER	OFFICE/ELECTORAL BOARD USE ONLY		
ELECTION OFFICER YOU MUST SELECT THIS REASON CODE			
ELECTION OFFICER YOU MUST SELECT THIS REASON CODE #1: Same Day Registration (or not on pollbook)	OFFICE/ELECTORAL BOARD USE ONLY		
ELECTION OFFICER YOU MUST SELECT THIS REASON CODE	OFFICE/ELECTORAL BOARD USE ONLY Voter ID # Adjudication: COUNT DO NOT COUNT		
ELECTION OFFICER YOU MUST SELECT THIS REASON CODE #1: Same Day Registration (or not on pollbook) Did voter show ID or complete ID Confirmation Statement?	OFFICE/ELECTORAL BOARD USE ONLY Voter ID # Adjudication: COUNT DO NOT COUNT Voter Identification		
ELECTION OFFICER         YOU MUST SELECT THIS REASON CODE         #1: Same Day Registration (or not on pollbook)         Did voter show ID or complete ID Confirmation Statement?         YES       NO	OFFICE/ELECTORAL BOARD USE ONLY Voter ID # Adjudication: COUNT DO NOT COUNT Voter Identification		

	inia Provisional Vote (Non-Same Day e Day Registration, complete only the other side.	Registration)	Precinct #
Starre	d (*) items are required. If you do not complete all of the	Items that are marked with *, your vate may	not count.
1 "4	Ist Name	Jr. Sr. II III IV (Circle one) Othe	t (write-it):
"Fi	rst Name	*Middle Name	None
2 *D	ate of Birth		
La	ocial Security Number		
15 200			Apt
	ity/Town	*Zip Code	
	address is different than voter registration record, provide the o dress information will be used to update your voter registration record.	late you moved://	
ş Ph		Fmail	
100 D	atement of Voter the best of my knowledge, I am a registered voter of this local	ty and I am eligible to vote in this election. The	reby affirm that I have read the
	very Act Nutice and Wanning		
	iter: In Hone V	Today's Date:	
	<b>A</b>		
and to of Virgi uffictal not bei Warnin	Act Notice: This form requires personal information, includir prevent fraud. Federal law (the Privacy Act and Help America V nia; and the Virginia Government Data Collection and Dissemi gui puss unity. Failure to provide the requested information of ng counted. ag: Intentionally making a materially false statement on this for sentenced up to 10 years in prison, or up to 12 months in jail	ote Act) and state law (the Virginia Constitution nation Practices Act) authorize collecting this in ay prevent determining your eligibility to vote im constitutes the crime of election fraud, puni	n, Article II, 52; Title 24.2 of the Code formation and restrict its use to and result in your provisional ballot
	CTION OFFICER	OFFICE/ELECTORAL	BOARD USE ONLY
	ist Select a Reason Code.		
	Voting after hours due to court order	Voter ID #	
	Vote by mail – no ballot to surrender	Adjudication: COUN	
1000	Shown on polibook as already voted		DO NOT COUNT
	Other:		
#7:	Voter does not have required ID and declined to comple	te Voter Identification	
Comm	ID Confirmation Statement	1. If the voter returns with the pro	per identification
Commit			X
Floreste	Differen M		
Electio Ggn Here	n Officer: X	<ol> <li>Attach e copy of the identification</li> </ol>	on document.

Appendix D: 2023 General Election Survey Questions



## ELECT 2023 Post-Election Survey of General Registrars <sub>80</sub>

For completion by general registrars. Please submit only one response per general registrar.

\* Required

- 1. Will you allow ELECT to use your answers **anonymously** to help tell the story of the 2023 General Election in the Post-Election Report? \*
  - O Yes

O No

- 2. What is the population of your locality? \*
  - 1-10,000
  - 0 10,001-20,000
  - 20,001-40,000
  - 40,001-75,000
  - 75,001-100,000
  - 0 100,001-200,000
  - 200,000+

3. How many years have you been in election administration (including as a deputy, staff member, or poll worker)? \*

$\bigcirc$	0-3
$\bigcirc$	4-7
$\bigcirc$	8-11
$\bigcirc$	12+

4. **Including yourself**, how many people have served as the General Registrar in your locality over the past 10 years? \*



- 5. Not including yourself, how many permanent FTE (full-time equivalent) staff work in your office? \*
  - O No full-time staff
  - 0 1
  - 2-5
  - 6-10
  - 11-20
  - 21-35
  - 35+

6. Please indicate the extent to which you agree or disagree that your office has adequate resources in the following categories: \*

	Strongly agree	Somewhat agree	Neither agree nor disagree	S
Financial Resources	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Human Resources	$\bigcirc$	$\bigcirc$	$\bigcirc$	
Technological Resources	$\bigcirc$	$\bigcirc$	$\bigcirc$	

7. Based upon your previous answer, please elaborate on additional resources most needed: \*

- 8. Overall, how satisfied are you with serving as a general registrar? \*
  - Very satisfied
  - Somewhat satisfied
  - Neither satisfied nor dissatisfied
  - Somewhat dissatisfied
  - O Very dissatisfied
- 9. Are you considering retiring or otherwise leaving your position? \*

$\bigcirc$	Yes, I am considering retiring/leaving my position in the next year
$\bigcirc$	Yes, I am considering retiring/leaving my position in the next two years
$\bigcirc$	Yes, I am considering retiring/leaving my position at the expiration of my current term
$\bigcirc$	No, I am not considering retiring/leaving my position

Unsure

10. What reasons motivate you to consider leaving your position? *Please select all that apply.* \*

	I want to do something else for work
	I want to do something else with my time
	I no longer enjoy the position
	Election administration changes in my locality make the work unsatisfying and/or more difficult
	State/federal election law changes make the work unsatisfying and/or more difficult
	I do not enjoy the political environment
	I can earn more in another position or career
$\square$	I have concerns about my health or personal safety

11. Please indicate the extent to which you agree or disagree with the following statements: \*

	Strongly agree	Somewhat agree	Neither agi
My work gives me a feeling of fulfillment	$\bigcirc$	0	
My workload is reasonable	$\bigcirc$	$\bigcirc$	
My position allows for healthy work-life balance	$\bigcirc$	$\bigcirc$	
My work is respected by other officials in my locality	$\bigcirc$	0	
My work is respected by citizens	$\bigcirc$	$\bigcirc$	
I am satisfied with my pay	$\bigcirc$	$\bigcirc$	
My office has sufficient funding to do our jobs well	$\bigcirc$	0	
My office has sufficient physical space to do our jobs well	$\bigcirc$	0	
My local governing body consults me on budget decisions	0	0	

- 12. Have you or your staff experienced negative impacts to your physical and/or mental health because of your duties in relation to the 2023 General Election? \*
  - YesNo
- 13. How would you characterize the average experience level of officers of election in your locality? \*
  - Very experienced
     Somewhat experienced
  - Unsure
  - Somewhat inexperienced
  - Mostly first-time officers
- 14. In relation to administering the 2023 General Election, please rank the following issues from most challenging to least challenging: \*

Same day registration/provisional ballots
Recruitment and/or retention of officers of election
Authorized Representatives
Candidate Qualification processing
Postal Service issues
Election night reporting
Absentee ballot issues

15. Based upon your rankings in the previous question, please provide a short explanation of the top three (3) challenges faced by your locality (you may also provide a challenge you faced that was not listed): \*

16. According to responses to the 2022 Post-Election Survey, same day registration was the area of election administration that presented the biggest challenge. How would you compare the process established for same day registration/provisional voting in the 2023 General Election versus 2022. \*

Much improved

- Somewhat improved
- About the same
- Somewhat worse
- Much worse
- 17. What was the most challenging aspect of administering same day registration/provisional voting in the 2023 General Election? \*
- 18. Looking ahead to the November 2024 General Election, how confident are you about the following statements: \*

	Very confident	Somewhat confident	Neutral
l will be able to recruit a sufficient number of officers of election	$\bigcirc$	$\bigcirc$	$\bigcirc$
My officers of election will have the necessary experience and training	$\bigcirc$	$\bigcirc$	$\bigcirc$
My office will be sufficiently funded to administer the election	$\bigcirc$	$\bigcirc$	$\bigcirc$

19. What is your biggest concern as an election administrator going into 2024? \*

20. Is there anything more you'd like to share with ELECT regarding the 2023 General Election? \*

This content is neither created nor endorsed by Microsoft. The data you submit will be sent to the form owner.

📑 Microsoft Forms

7/7



## \* VIRGINIA \* STATE BOARD of ELECTIONS

# Split Precinct

BOARD WORKING PAPERS Claire Scott ELECT Policy Analyst



## \* VIRGINIA \* STATE BOARD of ELECTIONS

#### Memorandum

To: Chairman O'Bannon, Vice Chair Dance, Secretary Alvis-Long, Matthew Weinstein, and Delegate Merricks

- From: Claire Scott, Policy Analyst
- Date: March 19, 2024
- Re: Split Precinct Waivers

#### Suggested Motion:

The Department of Elections (ELECT) does not have one suggested motion as each request to administer a split precinct will be reviewed and addressed individually. The State Board may move to: (i) *approve the split precinct waiver*, (ii) *deny the split precinct waiver*; or (iii) *defer review of the split precinct waiver request for a later meeting*.

#### Applicable Code Sections:

§24.2-307 Requirements for county and city precincts

#### Split Precinct Background:

Pursuant to §24.2-307 of the Code of Virginia authorizes the State Board of Elections (SBE) to grant a waiver to administer a split precinct, if the governing body of a locality is unable to establish a precinct with the minimum number of registered voters without splitting the precinct. Pursuant to the same statute, the minimum number of registered voters for a county precinct is 100, and the minimum for a city precinct is 500.

Waivers must be requested by the governing body of a locality. This is often accomplished by a formal resolution passed by The governing body or by documenting the approval to request a waiver in the governing body's signed meeting minutes. These documents are submitted to ELECT by the general registrar of the locality along with the *SBE-307 Split Precinct Waiver* form. A locality may only administer a split precinct for elections held in the year the waiver is granted; therefore, a New waiver is required each calendar year.

#### Attachments:

- Split Precinct Waiver Requests and Resolutions:
  - $\circ$  Bedford
  - Chesterfield; and,
  - o Hanover Counties

#### ELECT Staff Recommendation:

Staff recommendations will be addressed for each individual request.



Pursuant to Virginia Code § 24.2-307, split precincts must be eliminated in any congressional district, Senate district, House of Delegates district, and election district used for the election of one or more members of the governing body or school board for the county or city, unless a waiver is granted by the State Board.

A locality may only administer a split precinct for elections held in the year the waiver is granted (i.e. you must request a new waiver each year), and the governing body of the locality must approve to apply for a waiver to administer a split precinct.

#### Please type the information below. Requests must be received at least two (2) weeks before the next scheduled State Board meeting to be heard at that meeting.

Locality: Bedford County	Date: February 1, 2024		
Contact Name/Title: Barbara Gunter, General Regis	trar Phone Number:540-586-7649		
Email Address:bgunter@bedfordcountyva.gov			
Date the Governing Body's Meeting Occurred: January 2	2, 2024		
Supporting Documentation (Please Attach):       Any Previous Waiver Requests Submitted? ☑Yes □ N         ☑ Governing Body's Resolution       If Yes, When? February 15 and June 28, 2023			
Governing Body's Meeting Minutes	Was it Granted? 🛛 Yes 🗆 No		

Precinct #	Precinct Name/District	Please explain the reason for the waiver request		
		and include the number of voters impacted.		
104	Barnhardt Baptist Church	Precinct has a single house with two voters that were		
101	•	erroneously drawn out of their district by the census		
		block lines. All other voters are in CD 09, SD 8, and		
		HD 51 while these two voters are in CD6, SD 3, and		
		HD 39. Population of split is 2.		
604	Bedford Welcome Center	The Town of Bedford annexed a portion of the		
004	Dediord Welcome Center	County effective July 1, 2023, and the newly		
		annexed area resulted in a split house district when		
		those voters were pulled into the Town voting precinct.		
*You may add additional pages/rows if more space is required. Population of split is 69.				

1100 Bank Street Washington Building - First Floor Richmond, VA 23219-3947 www.elections.virginia.gov info@elections.virginia.gov

#### Resolution #R 012224-03



At a regular meeting of the Board of Supervisors of the County of Bedford, Virginia held at the Bedford County Administration Building on January 22, 2024, beginning at 7:00 pm:

MEMBERS:	VOTE:
Edgar Tuck, Chair	Yes
Tammy Parker, Vice Chair	Yes
Mickey Johnson	Yes
Charla Bansley	Yes
John Sharp	Yes
Tommy Scott	Yes
Bob Davis	Yes

On motion of Supervisor Sharp, seconded by Supervisor Bansley, which carried by a vote of 7-0, the following was adopted:

#### A RESOLUTION

#### REQUESTING A WAIVER FROM THE STATE BOARD OF ELECTIONS TO OPERATE TWO SPLIT PRECINCTS FOR ANY ELECTION HELD IN 2024

WHEREAS, Section 24.2-307 of the Code of Virginia, 1950, as amended (the "Virginia Code"), mandates that "each precinct shall be wholly contained within a single Congressional district, Senate district, House of Delegates district, and election district used for the election of one or more members of the governing body or school board for the county or city"; and

WHEREAS, the County of Bedford, Virginia, (the "County") has two split precincts, Precinct 104-Barnhardt Baptist Church and Precinct 604-Bedford Welcome Center (the "split precincts"); and

WHEREAS, the Virginia Code requires that the Board of Supervisors (the "Board") establish precinct boundaries to be consistent with any Congressional district, Senate district, House of Delegates district, and local district; and

WHEREAS, with the late release of Census data and drawing of Congressional, Senate, and House districts by the Virginia Supreme Court, the County is unable to establish local redistricting boundaries that eliminate the Split Precincts prior to the March 5, 2024 presidential primary; and

WHEREAS, Section 24.2-307 of the Virginia Code requires the Board apply for a waiver from the State Board of Elections to administer the split precincts for any election held in 2024.

NOW, THEREFORE, BE IT RESOLVED, by the Bedford County Board of Supervisors, that the

Bedford County Director of Elections and General Registrar is authorized to submit a request for a waiver from the State Board of Elections, pursuant to 24.2-307 of the Code of Virginia to administer Precinct 104-Barnhardt Baptist Church and Precinct 604-Bedford Welcome Center, as split precincts for any election held in 2024.

A Copy-Teste:

Justin Stauder Deputy County Administrator



Pursuant to Virginia Code § <u>24.2-307</u>, split precincts must be eliminated in any congressional district, Senate district, House of Delegates district, and election district used for the election of one or more members of the governing body or school board for the county or city, unless a waiver is granted by the State Board.

A locality may only administer a split precinct for elections held in the year the waiver is granted (i.e. you must request a new waiver each year), and the governing body of the locality must approve to apply for a waiver to administer a split precinct.

## Please type the information below. Requests must be received at least two (2) weeks before the next scheduled State Board meeting to be heard at that meeting.

Locality: <u>Chesterfield County, Virginia</u>	Date: <u>January 25, 2024</u>
Contact Name/Title: <u>Missy Vera, General Registrar &amp; Direc</u> Phone Number: <u>804-751-2247</u>	ctor of Elections
Email Address:VeraM@chesterfield.gov	
Date the Governing Body's Meeting Occurred: <u>January 2</u>	4, 2024
Supporting Documentation (Please Attach):	Any Previous Waiver Requests Submitted? 🛛 Yes $\Box$ No
⊠ Governing Body's Resolution	If Yes, When? <u>March 23, 2022 &amp; December 20, 2022</u>
⊠ Governing Body's Meeting Minutes	Was it Granted? 🛛 Yes 🗌 No

Precinct #	Precinct Name/District	Please explain the reason for the waiver request and include the number of voters impacted.
402	Genito	The State's 2021 congressional redistricting split the Genito precinct (402) between Congressional Districts 1 and 4. The portion of the Genito precinct split by the State's congressional redistricting cannot be merged into adjacent precincts without creating new splits between election districts, and the number of registered voters in the split portions of those precincts is less than 100. Specifically, the number of registered voters in the split portion of Genito is 87.
412	Clover Hill	The State's 2021 congressional redistricting split the Clover Hill precinct (412) between Congressional Districts 1 and 4. The portion of the Clover Hill precinct split by the State's congressional redistricting cannot be merged into adjacent precincts without creating new splits between election districts, and the number of registered voters in the split portions of those precincts is less than 100.

	Specifically, the number of registered voters in the split portion of Clover Hill is <mark>4.</mark>

\*You may add additional pages/rows if more space is required.

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#### **RESOLUTION AUTHORIZING THE GENERAL REGISTRAR AND DIRECTOR OF** ELECTIONS OF CHESTERFIELD COUNTY TO FILE AN APPLICATION WITH THE STATE BOARD OF ELECTIONS FOR A WAIVER TO ADMINISTER SPLIT VOTING PRECINCTS

WHEREAS, Section 24.2-307 of the Code of Virginia, 1950, as amended, requires each voting precinct in the County of Chesterfield to be wholly contained within a single congressional district, Senate district, House of Delegates district, and magisterial district;

WHEREAS, Section 24.2-307 of the Code of Virginia, 1950, as amended, further provides that the Board of Supervisors may request the State Board of Elections to grant a waiver from the above-stated requirement if a congressional, Senate, or House of Delegates district splits a voting precinct and the Board is unable to establish a precinct containing at least 100 registered voters that is wholly contained within a single congressional district, Senate district, House of Delegates district, and magisterial district;

WHEREAS, the State's redistricting of congressional districts split the following existing voting precincts in the County:

1) Genito Voting Precinct (402) – split by Congressional Districts 1 and 4

2) Clover Hill Voting Precinct (412) – split by Congressional Districts 1 and 4

WHEREAS, the portions of the Genito Voting Precinct and Clover Hill Voting Precinct that are split by the State's congressional redistricting cannot be merged into adjacent precincts without creating new splits between election districts; and

WHEREAS, the number of registered voters in the portions of the Genito Voting Precinct and Clover Hill Voting Precinct that are split by the State's congressional redistricting is less than 100.

NOW, THEREFORE, BE IT RESOLVED that the Board does hereby authorize the General Registrar and Director of Elections of Chesterfield County to submit a request for a waiver from the State Board of Elections pursuant to Section 24.2-307 of the Code of Virginia, 1950, as amended, to administer the split precincts listed above for all elections held in 2024.

Adopted this 24<sup>th</sup> day of January, 2024.

**Board of Supervisors** County of Chesterfield, Virginia

Attest: \_\_\_\_\_Sara Hall

Clerk, Board of Supervisors County of Chesterfield, Virginia



Pursuant to Virginia Code § <u>24.2-307</u>, split precincts must be eliminated in any congressional district, Senate district, House of Delegates district, and election district used for the election of one or more members of the governing body or school board for the county or city, unless a waiver is granted by the State Board.

A locality may only administer a split precinct for elections held in the year the waiver is granted (i.e. you must request a new waiver each year), and the governing body of the locality must approve to apply for a waiver to administer a split precinct.

Please type the information below. Requests must be received at least two (2) weeks before the next scheduled State Board meeting to be heard at that meeting.

Locality: <u>Hanover County</u>	Date: February 21, 2024
Contact Name/Title: <u>Teresa Smithson/General Registrar</u>	
Phone Number: <u>804-365-3154</u>	
Email Address: <a href="mailto:tfsmithson@hanovercounty.gov">tfsmithson@hanovercounty.gov</a>	
Date the Governing Body's Meeting Occurred: 2/21/2024	
Supporting Documentation (Please Attach):	Any Previous Waiver Requests Submitted? X Yes 🗆 No
□ X Governing Body's Resolution	If Yes, When? April 2022
Governing Body's Meeting Minutes	Was it Granted? X Yes 🗆 No

Precinct #	Precinct Name/District	Please explain the reason for the waiver request and include the number of voters impacted.
206	Courthouse	Due to redistricting, congressional districts 1 and 5. 19 voters are affected.

\*You may add additional pages/rows if more space is required.

#### REQUEST FOR ADMINISTRATIVE APPROVAL: WAIVER TO ADMINISTER A SPLIT PRECINCT FOR THE MARCH 5, 2024 PRESIDENTIAL PRIMARY Magisterial District: Beaverdam

Mr. Walter explained that this request was necessitated by the redistricting of a portion of Beaverdam Magisterial District which left Precinct 206 – Courthouse split between the 1<sup>st</sup> and 5<sup>th</sup> Congressional districts. Pursuant to §24.2-307, "If a governing body is unable to establish a precinct with the minimum number of registered voters without splitting the precinct between two or more congressional districts, Senate districts, House of Delegates districts, or local election districts, it shall apply to the State Board for a waiver to administer a split precinct." This request will be submitted to the State Board of Elections and must be completed every year.

Mr. Herzberg made a motion to approve the request for a Waiver to Administer a Split Precinct for the March 5, 2024 Presidential Primary. Mr. Hudson seconded the motion.

	Vote:
Ms. Dibble – Chair	AYE
Mr. Herzberg – Vice-Chair	AYE
Mr. Davis	AYE
Ms. Floyd	AYE
Mr. Hudson	AYE
Ms. Prichard	AYE
Mr. Stoneman	AYE
Motion carried.	

#### **BOARD OF SUPERVISORS**

Susan P. Dibble, Chair South Anna District

F. Michael Herzberg IV, Vice-Chair Cold Harbor District

Sean Davis Henry District

Danielle Grieshaber Floyd Chickahominy District

Ryan M. Hudson Mechanicsville District

Faye O. Prichard Ashland District

Jeff Stoneman Beaverdam District



Historic Hanover Courthouse

Office of the County Attorney COUNTY OF HANOVER 7516 County Complex Road P. O. Box 470 Hanover, Virginia 23069-0470 (804) 365-6035 (804) 365-6302 (Facsimile)

February 21, 2024

Dennis A. Walter County Attorney

Lisa A. Seward Deputy County Attorney

Rebecca B. Randolph Deputy County Attorney

Ellen Bowyer Senior Assistant County Attorney

Elena J. Callwood Hernandez Senior Assistant County Attorney

> Leah D. Han Assistant County Attorney

Via E-mail and U.S. Mail

State Board of Elections Virginia Department of Elections Washington Building, First Floor 1100 Bank Street Richmond, Virginia 23219

Dear Sir or Madam:

I am the County Attorney for the County of Hanover, Virginia.

There is a split precinct in Hanover County, specifically the 206 Courthouse precinct with a Congressional split between the first and fifth districts. The split resulted from the redistricting plan put into effect to reflect the results of the 2020 Census. Full resolution of the matter must await the 2030 redistricting; in the meantime, the County must annually request permission from the State Board of Elections to administer this as a split precinct.

At its February 21, 2024 meeting, the Hanover County Board of Supervisors ("the Board") unanimously approved General Registrar Teresa F. Smithson's request that the County apply for a waiver from the State Board of Elections to administer a split precinct in the 206 Courthouse precinct.

The County is seeking consideration of the waiver request by the State Board of Elections at its March 5, 2024, meeting. I understand requests for consideration of matters at that meeting must be submitted two weeks in advance. We are not likely to be able to obtain a certified copy of the Board meeting minutes, reflecting the vote, in sufficient time to submit the request timely for consideration on March 5, 2024.

I am writing you to inform you of the Board's unanimous vote of approval in the hope that you will accept this letter as documentation of the vote until such time as we can send you a certified copy of

State Board of Elections February 21, 2024 Page 2 of 2

the minutes. We certainly expect to be able to supply the State Board of Elections with that certified copy prior to its consideration of the matter at its March 5, 2024, meeting.

Thank you for your consideration of this request. Please do not hesitate to contact me with any questions.

Yours truly,

Dennis A. Walter County Attorney

cc: Susan P. Dibble, Chair, Hanover County Board of Supervisors Teresa F. Smithson, General Registrar, Hanover County John A. Budesky, Hanover County Administrator



\* VIRGINIA \* STATE BOARD of ELECTIONS

# Stand by Your Ad

BOARD WORKING PAPERS Tammy Alexander Campaign Finance Compliance and Training Supervisor



# STAND BY YOUR AD

## March 19, 2024 State Board of Elections Meeting



#### 

## **Citizens for Local Government**





## Citizens for Local Government





#### \* VIRGINIA \*

DEPARTMENT of ELECTIONS -

## **Citizens for Local Government**

C



Home \* Schedule B CFReports Lindsay Rich for MCPS Schoolboard District E (CC-23-01278) Schedule B: In-Kind Contributions Over \$100

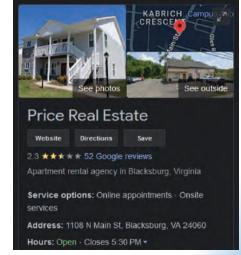
COMMITTEE	REPORT	A	в	C	D	E-1	E-2	F	G	H	
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Business or Employment Information	Description	Date Received	Contribution	Total to Date
Price Realty	Signs	09/16/2023	\$ 190.00	\$ 190.00
Real Estate	Actual Cost			
Blacksburg, VA				
	Real Estate	Real Estate Actual Cost	Real Estate Actual Cost	Real Estate Actual Cost

Report period: 09/01/2023 - 09/30/2023

Home » Schedule B CFR Schedule B: In-Kind COMMITTEE REPORT	A B C D E-1 E+2	– Candid		23-01939)	
Instantion and Instantial I				107.4-0.7-0 FT	
Contributor	Business or Employment Information	Description	Date Received	Contribution	Total to Date
Citizens For Local Government	Real Estate Blacksburg, VA	Signange Actual Cost	07/24/2023	\$ 800.28	\$ 800.28

Report period: 07/01/2023 - 08/31/2023



## DEPARTMENT of ELECTIONS

\* VIRGINIA \*

## **Citizens for Local Government**

(::)

Mon 10/23/2023 11:38 AM



Alexander, Tammy (ELECT)

To: Connie M. Viar <viarcm@montgomerycountyva.gov>

Cc: boldingjoanne@gmail.com

Good afternoon, JoAnne.

"Are candidates responsible for reporting our signs when they did not authorize them?" --- No, but be wary of the fact that these signs may have created the need to form a Political Action Committee or the need to file an Independent Expenditure Report.

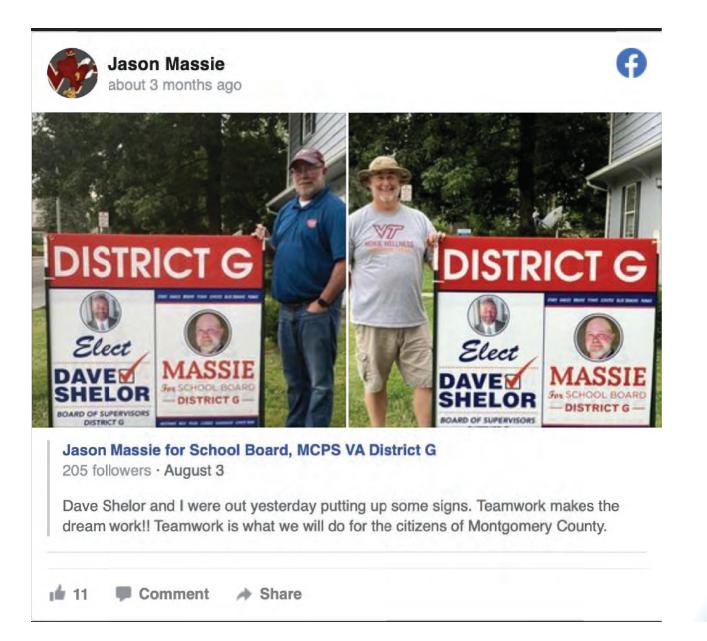
#### Tammy L. Alexander

Campaign Finance Compliance and Training Supervisor Virginia Department of Elections tammy.alexander@elections.virginia.gov (804) 864-8924 Washington Building, First Floor 1100 Bank Street Richmond, VA 23219

<u>Campaign Finance Summaries of Laws and Policies</u> <u>COMET</u> <u>Candidate Campaign Finance Filing Schedules</u> <u>PACs, Parties, Referendum, and Inaugural Committees</u> <u>Candidate Bulletins</u> <u>YouTube Instructional Videos for Campaign Finance</u>

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disclaimer/index.html.





#### \* VIRGINIA \* DEPARTMENT of ELECTIONS -

😳 🖸 Rur	ng O'Dowd, Travis Bishop and 1	5 others	5 comments 1 share
	凸 Like	Comment	🖒 Share
			Most relevant 👻
V	son Massie ik you Julie Jones!!!		
Lik	ce Reply 10w 💛		
	ove Shelor bank you so much Julie Jones!		
Lik	ce Reply 10w 🔛		
	rbara Straub on't know much about them, Jul	lie. Need more info.	
Lik	<b>e Reply</b> 10w		
6	Dave Shelor Barbara Straub Hey Barbar give me a call.	a. I am happy to chat with you. Fe	el free to PM me or
	Like Reply 10w		
	rbara Straub It I see they are with the citizen	s group so that works for me!	
Lik	c <b>e Reply</b> 10w		



#### \* VIRGINIA \* DEPARTMENT of ELECTIONS









# **Citizens for Local Government**

Complainant: Dianna Richardson, Robin Sanborn (2), Laura Purcell

Complaint: Inadequate Disclosure

Violation Date: August 3 & 7, September 17, October 30, 2023

Election Date: November 7, 2023





# **Citizens for Local Government**

- 6 signs
- No SOO on record

Disclosure should have been ...

"Paid for by [Name of person or political committee]" AND "Authorized by [Name of candidate], candidate for [Name of Office]" OR

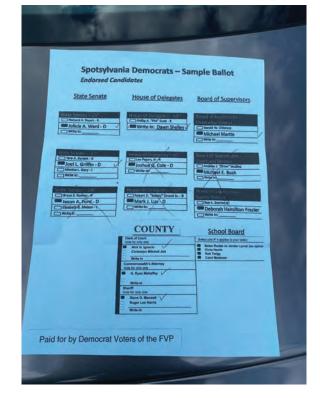
"Paid for by [Name of person or political committee]" AND "Not authorized by a candidate"





### Friends of Nick Ignacio 2023 - CC-23-00009

1 flier – inadequate disclosure





### Friends of Nick Ignacio 2023 - CC-23-00009

- Complainant: Acors
- Complaint: Unknown PAC
- Violation Date: October 10, 2023
- Election Date: November 7, 2023



#### \* VIRGINIA \* DEPARTMENT of ELECTIONS

## Cooper for Clerk - CC-23-01440



"Paid for by [Name of candidate]" or "Authorized by [Name of candidate]"

> 1 billboard 1 yard sign 1 online ad Inadequate disclosure

#### 16 | EASTERN SHORE POST | SEPTEMBER 8, 2023

#### Obituaries (Continued from page 16)

Eastern Shore of Virginia Shrine Club (noble). Michael was also proud to be an honorary member of Chinoteague Volunteer Fire Co., Inc. Survivors include his wife, Terry:

Visitation will be held an hour prior. Interment will take place at Mary-land Veterans Cemetery in Crownsville sons, Justin and Jarred (Laura); and at a later date. Memorial contributions may be made in Michael's memory to Chin-coteague Volunteer Fire Company, P.O. Box 691, Chincoteague Island, VA

Barry and David; and sister-in-law, Alice. A Mass of Christian Burial will be

held Monday, Sept. 11, 2023, at 11 a.m. at St. Francis de Sales, 535 Riv-erside Drive, Salisbury, MD 21801.

There will be vendors including crafts, photos, personalized items, skincare products, cosmet-

sons, Jüstin and parred (Laura); and grandchildren, Lucas, Addison, Jonah, and Elijah; siblings, Daniel (Peggy), Jo-seph, Richard (Ellen), Fuith, and Nicho-las (Judy); and sister-in-law, Linda. Michael was preceded in death by his parents, Jacob and Mary; brothers, 23336

Fall bazaar and farmers market set for Saturday, Sept. 16

a.m. to 1 p.m.

Methodist Church.

ics, wreaths, fresh produce, baked There will be a fall bazaar and goods, homemade goods, and sauces. There also will be food trucks. farmers market at the Exmore Town Park on Saturday, Sept. 16, from 9 All of the proceeds will support local charities

It is sponsored by Epworth United See the church's Facebook page for more information







# Cooper for Clerk - CC-23-01440

- Complainant: WIlliams
- Complaint: Incorrect Disclosure
- Violation Date: September 29, 2023
- Election Date: November 7,2023





### Denise Tynes for School Board - CC-23-01881

1 yard sign – inadequate disclosure

What it should have said...





### Denise Tynes for School Board - CC-23-01881

- Complainant: Swartz
- Complaint: Incorrect Disclosure
- Violation Date: August 28, 2023
- Election Date: November 7, 2023



#### \* VIRGINIA \* - DEPARTMENT of ELECTIONS -

### Friends of Candidate Holden - CC-23-00301

1 yard sign Inadequate disclosure

What it should have said... "Paid for by [Name of candidate]" or "Authorized by [Name of candidate]"





#### 

### Friends of Candidate Holden - CC-23-00301

- Complainant: Williams
- Complaint: Incorrect Disclosure
- Violation Date: September 17, 2023
- Election Date: November 7, 2023



#### \* VIRGINIA \* DEPARTMENT of ELECTIONS

# Amber Mabie For School Board, Shenandoah District



1 – sign 1 – online ad No Disclosure

What it should have said...

"Paid for by [Name of candidate]" or "Authorized by [Name of candidate]"



Amber Mabie for Warren County School Board Sponsored . 3

What's on the mind of a Mom that can't sleep? How to save our schools, of course!

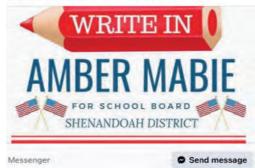
So, to Google I went ...

Let's create the, Parents Advisory Council!

This group of volunteers will consist of parents/caregiver representatives from each school within our district. Collectively, this committee will serve as a parents advocacy group, sharing feedback and concerns from parents, providing input on school policies and initiatives, and collaborating with the administration to improve the overall school experience.

Tell me what you think of bringing this to WCPS? Do you have any suggestions? Or maybe, you have another idea? Let me hear them!

Together, we WILL save our schools!





## Amber Mabie For School Board, Shenandoah District CC-23-02371

Complainant: Maria O'Brien

Complaint: No Disclosure on one yard sign and one sponsored Facebook ad

Violation Date: October 7 & 8, 2023

Election Date: November 7, 2023





### Brian Walker for Commissioner CC-22-00705



1 palm card – No Disclosure

What it should have said ...







### Brian Walker for Commissioner CC-22-00705

Complainant: Holly Breedlove Complaint: No disclosure on palm card Violation Date: July 22, 2023 Election Date: November 7, 2023



#### 

### chris torre election CC-23-02399



3 signs 1 postcard No disclosures

What it should have said... "Paid for by [Name of candidate]" or "Authorized by [Name of candidate]"





## chris torre election CC-23-02399

Complainant: Renee Rountree(4), Complaint: No disclosure on signs or mailer Violation Date: October 19 (signs), October 25 mailer Election Date: November 7, 2023



### Douglas Whitelock for Board of Supervisor

CC-23-02334

San San	TAXED ENOUGH?? VOTE!!	State State
A State State	<b>Board of Supervisors</b> <b>Vote</b>	1
	Douglas Whitelock	China and
	REPUBLICAN CANDIDAT'	L'AND C

2 signs inadequate disclosure



What it should have said...



# Douglas Whitelock for Board of Supervisor CC-23-02334

VIRGINIA \*

- Complainant: Carter
- Complaint: No Disclosure
- Violation Date: September 22, 2023
- Election Date: November 7, 2023



### virginia \* DEPARTMENT of ELECTIONS ------

## Friends of Jim Hopkins - CC-23-00528

1 yard sign No disclosure

What it should have said...





# Friends of Jim Hopkins - CC-23-00528

- Complainant: MacFadden
- Complaint: No disclosure
- Violation Date: October 17, 2023
- Election Date: November 7, 2023



# Friends of Matt Strickland - CC-21-01101

\* VIRGINIA \*





4 signs 1 flyer No disclosure



What it should have said ...



# Friends of Matt Strickland - CC-21-01101

- Complainant: DeTora, Gregorio (2), Shelley (2)
- Complaint: No disclosure
- Violation Date: October 3 & 12 & 18 & 26, and November 4, 2023
- Election Date: November 7, 2023



# Gagnon for Town Council - CC-23-00847

What it should have said...

\* VIRGINIA \*

Multiple Signs – No Disclosure



# Gagnon for Town Council - CC-23-00847

- Complainant: Reidy, Ficarelli (8),
- Complaint: No disclosure
- Violation Date: September 19, October 16 & 17 & 19 & 24 & 31, 2023
- Election Date: November 7, 2023







### Graham Montrose for Henrico - CC-23-00672



Front and Back of the corrugated plastic "sign on Gayton Road near Fox Meadow Drive" from 7914924





### Graham Montrose for Henrico - CC-23-00672

- Complainant: Barshinger
- Complaint: No disclosure
- Violation Date: September 9 & 27, October 1 & 16 & 19, 2023
- Election Date: November 7, 2023



#### \* VIRGINIA \*

- DEPARTMENT of ELECTIONS

### Lindsay Rich for MCPS Schoolboard District E - CC-23-01278



# Lindsay Rich for MCPS Schoolboard District E - CC-23-01278

- Complainant: Thomas, Sanborn,
- Complaint: No disclosure
- Violation Date: July 31, October 24, 2023
- Election Date: November 7, 2023



### Philip Buttery for School Board - CC-21-00056

1 sign – No disclosure

What it should have said...





### Philip Buttery for School Board - CC-21-00056

- Complainant: Strealy
- Complaint: No disclosure
- Violation Date: October 3, 2023
- Election Date: November 7, 2023

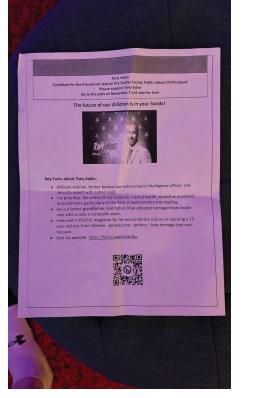


### 





2 fliers 1 yard sign No disclosure What it should have said...









# Sabio 4 Fairfax - CC-23-00548

- Complainant: Quraishi, Savage
- Complaint: No disclosure
- Violation Date: August 28, October 25, 2023
- Election Date: November 7, 2023





# VoteSandySchoolBoard CC-23-00636

1 Sign – No disclosure

What it should have said...





# VoteSandySchoolBoard CC-23-00636

- Complainant: MacFadden
- Complaint: No Disclosure
- Violation Date: October 17, 2023
- Election Date: November 7, 2023



#### \* VIRGINIA \*

# Woodward for Supervisor - CC-23-01533

1 email – No disclosure statement

What it should have said...

"Paid for by [Name of candidate]" or "Authorized by [Name of candidate]"

Fw: Letter to Tanyard Residents robin <coganh@hotmail.com></coganh@hotmail.com>	🚓 🥎 Reply 🥱 Reply All 🛁 Forward 🗰
To robin	Tue 9/26/2023 4:58 PM
From: KENNITH POOL skatthiken@verizon.net> Sent: Saturday, September 23, 2023 3:35:23 PM To: Saturday, September 23, 2023 3:35:24 PM To: Saturday, September 23, 2023 3: 35:24 PM To: Saturday, Satu	ni Gabrielin gellbreich hetendigeneit omnen Kenter Gestler rikgesslor90@genalt onnen Fat Hanley spatianley.2@genalt.com/cj.tateos Jenkins gene (Bg. neit onnen Vertor Station Gescherbert (1995) and Station (Bestler) (Bestler) and Station (Bestler) (Bestler) sonal Beller Kran (Bestler) Station Gescherberg (Bestler) (Bestler) (Bestler) (Bestler) (Bestler) (Bestler) to gegeble Gescherberg (Bestler) (Bestler) (Bestler) (Bestler) (Bestler) (Bestler) (Bestler) (Bestler) (Bestler) Station (Bestler) (Bestl
Dear Fellow Tanyard Residents,	
My name is Manning Woodward and I'm a candidate for Board of Supervisors for the Louisa District. I want to take this opportunity to ask for your vote and support in the upcoming a native of Louisa and have always lived in the county.	g election. I've lived in Tanyard Subdivision for 20-plus years at 115 Club Road. I love our neighborhood and I love Louisa County. Lam
My decision to run for this office has many reasons. Since I am now retired, I have the time to give to the supervisor position and, after serving on the county planning commission 1 has knowledge of the county and only wants what is best for everyone living in our county. I owned and operated Woodward Insurance Agency for 40-plus years and retired in 2022	
I want to keep Louisa rural! In talking to voters, as I am campaigning through our district, I am learning the concerns of voters, are the same as mine: Real Estate Taxes, Infrastruct with academics and the CTE programs, giving students more choices and working with our Law Enforcement Team, Fire Rescue and EMT's for a safe county.	ture, Water Shed(we all know how important this is to Tanyard), keeping our schools safe and advancing to best educate our students,
At the annual Tanyard picnic this year, I introduced myself as a candidate. I had the opportunity to talk with some of you, some I've known for a long time and some I had never me	et. I still hope to talk with more of you in the coming weeks.
Early voting started, on September 22, 2023, and Election Day, of course, will be November 7, 2023.	

n closing, I am asking for and would be honored to have your vote and support. Most all of you pass our home coming in and out of Tanyard, each day. If anyone has a question or concern, please stop by and we can talk. I'm happy to hear from you now and, if I am elected, will continue to be available.

PLEASE VOTE MANNING WOODWARD at your earliest convenience!!!!!

Sincerely,

Manning Woodward

# Woodward for Supervisor - CC-23-01533

\* VIRGINIA \* DEPARTMENT of ELECTIONS -

Dear Fellow Tanyard Residents,

My name is Manning Woodward and I'm a candidate for Board of Supervisors for the Louisa District. I want to take this opportunity to ask for your vote and support in the upcoming election. I've lived in Tanyard Subdivision for 20-plus years at 115 Club Road. I love our neighborhood and I love Louisa County. I am a native of Louisa and have always lived in the county.

My decision to run for this office has many reasons. Since I am now retired, I have the time to give to the supervisor position and, after serving on the county planning commission for the past three(3) years, I realize there are many important issues coming in our county's future. These issues need someone who has knowledge of the county and only wants what is best for everyone living in our county. I owned and operated Woodward Insurance Agency for 40-plus years and retired in 2022. The business is now being run by our son.

I want to keep Louisa rural! In talking to voters, as I am campaigning through our district, I am learning the concerns of voters, are the same as mine: Real Estate Taxes, Infrastructure, Water Shed(we all know how important this is to Tanyard), keeping our schools safe and advancing to best educate our students, with academics and the CTE programs, giving students more choices and working with our Law Enforcement Team, Fire Rescue and EMT's for a safe county.

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Early voting started, on September 22, 2023, and Election Day, of course, will be November 7, 2023.

In closing, I am asking for and would be honored to have your vote and support. Most all of you pass our home coming in and out of Tanyard, each day. If anyone has a question or concern, please stop by and we can talk. I'm happy to hear from you now and, if I am elected, will continue to be available.

PLEASE VOTE MANNING WOODWARD at your earliest convenience!!!!!

Sincerely,

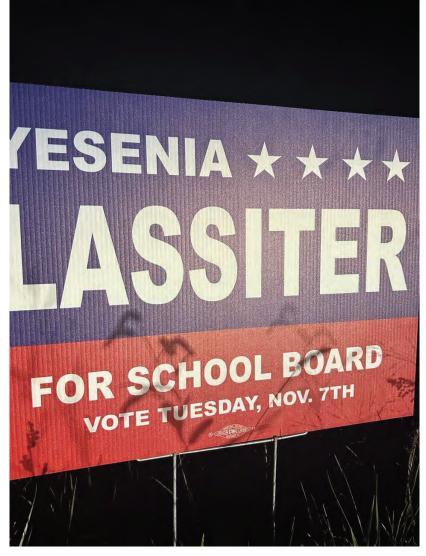
Manning Woodward



# Woodward for Supervisor - CC-23-01533

- Complainant: Horne
- Complaint: No disclosure
- Violation Date: September 23, 2023
- Election Date: November 7, 2023





### Yesenia For School Board CC-23-02153

1 sign – No Disclosure Statement

What it should have said...





## Yesenia For School Board CC-23-02153

- Complainant: Card
- Complaint: No disclosure
- Violation Date: October 28, 2023
- Election Date: November 7, 2023





\* VIRGINIA \* STATE BOARD of ELECTIONS

# Campaign Finance Regulations for Print Media Advertisements

BOARD WORKING PAPERS Ashley Coles ELECT Policy Analyst



#### \* VIRGINIA \* STATE BOARD of ELECTIONS

#### Memorandum

To: Chairman O'Bannon, Vice Chair Dance, Secretary Alvis-Long, Delegate Merricks and Matthew Weinstein

From: Ashley Coles, Policy Analyst

Date: March 19, 2024

Re: Campaign Finance Regulations for Print Media Advertisements

#### Purpose:

To inform the State Board of Elections (the "Board") of an upcoming regulatory action and required public hearing regarding disclosure statements on print media advertisements.

#### **Overview**:

House Bill 1238 from Virginia's 2020 General Assembly Session instructed the Board to promulgate regulations for disclosure statements on print media advertisements to be effective in 2024.

During the June 22, 2021 Board meeting, the Board approved a new regulatory action (1VAC20-90-40) which was published on Town Hall under the "Notice of Intended Regulatory Action" (NOIRA) stage. However, no further action was taken following the close of this stage. As this regulation must become effective this year, ELECT is re-presenting 1VAC20-90-40 to the Board in preparation for publishing this regulation under the "Proposed" stage on Town Hall.

During the April 2024 Board meeting, 1VAC20-90-40 will be formally before the Board and a public hearing must be held regarding the proposed regulation. Following the public hearing and the close of public comment on Town Hall, ELECT will make any amendments to 1VAC20-90-40 as necessary and this will be published on Town Hall under the "Final" stage which will still be subject to additional public comment.

#### Suggested Motion:

The Department of Elections (ELECT) does not have a suggested motion to provide as the presented content is informational and does not require direct Board action at this time.

Applicable Code Sections: §§ 24.2-956 and 24.2-956.1

#### Attachments:

Previously published regulation 1VAC20-90-40

#### Agency: The State Board of Elections

#### Virginia Administrative Code (VAC) citation: 1VAC20-90-40

Regulation Title: Disclosure Statement Requirements on Print Media Advertisements Brief Summary:

The purpose of this new regulation is to require that disclosure statements on certain political print media advertisements are displayed in a conspicuous manner and are proportionate to the size of the advertisement. The requirements in this proposed amendment are consistent with federal print media advertisement requirements established under 11 CFR § 110.11.

These requirements include:

- The disclaimer must be a sufficient type size to be clearly readable by the recipient of the communication. For an advertisement that is 24x36 inches or smaller, twelve (12)-point type size meets this requirement.
- The disclosure statement must be contained in a printed box set apart from the other contents of the communication.
- The disclosure statement must have a reasonable degree of color contrast with the advertisement's background. Parties can meet this requirement by placing black print on a white background. Parties can also meet this requirement if the degree of contrast between a disclosure statement and an advertisement's background is no less than the contrast between the background and the largest text on the advertisement.

#### **Regulation Text**:

A. The following standards apply to print media advertisements under § 24.2-956 and § 24.2-956.1 of the Code of Virginia.

B. Any disclosure statement required under either § 24.2-956 or § 24.2-956.1 of the Code of Virginia must be presented in a clear and conspicuous manner to give the reader notice of the candidate, candidate campaign committee, person, or political committee that paid for and, where required, that authorized the communication. A disclosure statement is not clear and conspicuous if it is difficult to read or if the placement is easily overlooked.

C. The disclosure statement must be of sufficient type size to be clearly readable by the recipient of the communication. A disclosure statement in twelve (12)-point type size satisfies the requirements of this paragraph when it is used for signs, posters, flyers, newspapers, magazines, or other printed materials that measure no more than twenty-four (24) inches by thirty-six (36) inches.

D. The disclosure statement must be contained in a printed box set apart from the other contents of the communication.

E. The disclosure statement must be printed with a reasonable degree of color contrast between the background and the disclosure statement. A disclosure statement satisfies the color contrast requirement of this paragraph if it is printed in black text on a white background or if the degree of color contrast between the background and the text of the disclosure statement is no less than the color contrast between the background and the largest text used in the communication.

F. The disclosure statement need not appear on the front or cover page of the communication as long as it appears within the communication, except on communications, such as billboards, that contain only a front face.

G. A communication that would require a disclosure statement, if distributed separately, that is included in a package of materials, must contain the required disclosure statement.



# \* VIRGINIA \* STATE BOARD of ELECTIONS

# **Closed Session**

**BOARD WORKING PAPERS**